

Your Actuarial Report – Risk Management **Financing for Today and Beyond**



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This document was designed for discussion purposes only and is not intended to present detailed information on our analysis and findings. It is incomplete, and not intended to be used, without the accompanying oral presentation and discussion.





A little bit about us...



NINA GAU, FCAS, MAAA

(916) 244-1193 NGau@BickmoreActuarial.net GAMES: Cards Against Humanity & Quelf



Raised in Moscow with no TV and little parental supervision, Nina trained as a gymnast until growth spurts forced her to swap leotards for math books. She went on to earn a degree in applied mathematics. Nina's actuarial career began when she moved to the US 20 years ago. She's been helping clients analyze and quantify risk ever since.

Bickmore Acruarial's PROPERTY & CASUALTY ACTUARIAL **SERVICES** practice evaluates and measures financial risks of self-insured programs. Actuaries quantify claim liabilities, recommend funding levels, cost allocations and much more!

> WHAT SUBJECT WAS NINA'S WORST NIGHTMARE IN SCHOOL?

CAJPA 2019

YNGMEK: ENGLICH





A little bit about us...



Heather Thomson CPA

(916)300-6004 heather@htcpaservices.com

Born and raised in Iowa, Heather was in line to take over the family farm until one fateful day, a huge tornado came through and destroyed it. So, she joined the Navy to see the world and wound up becoming a CPA. Her finance career began over two decades ago, and she's been helping entities report, budget, and project their numbers ever since!

HT CPA Service's Risk Management Finance Consulting practice provides services that supplement existing staff's knowledge needs. CPAs interpret actuarial data for budgeting/projections, cost allocations, GASB accounting, and more!

HOW MANY BOOKS ARE IN HEATHER'S COLLECTION?

ANSWER: OVER 3,300!





About 2,500 of them.....





Learning Objectives and Takeaways

List of primary objectives:

- ➤ Actuary vs. CFO Differences in opinions and points of view.
- ➤ Actuarial 101 a quick overview of lingo and methodologies.
- Actuarial report profile and key metrics.
- Budgeting what info does your actuary needs?
- Risk financing for today and beyond.

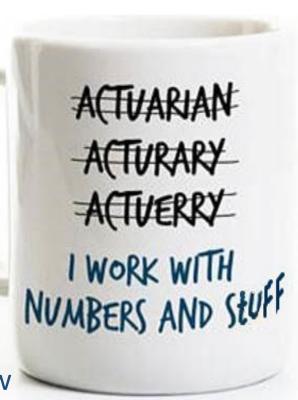
Presentation format:

- Presented in line with best practices
- ➤ Prepare your calculators and scratch paper there will be math!
- > Feel free to ask questions we will only make fun of stupid ones.
- > Have fun with us!



Actuaries – the strange breed...

- Historic rivals of accountants
 - > Accountants: "Actuaries are accountants that can't stand the excitement"
 - Actuaries: "Definition of a CPA Can't Pass Actuarial exams" ©
- People that excel at exam-taking
- The ultimate introverts we've created social distancing long before COVID
- > A consulting actuary is a person who, when asked what time it is, tells you how to build a watch.







CFOs – the other numbers people...

- Historic rivals of Actuaries
 - Accountants: "Actuaries are accountants that can't stand the excitement"
 - ➤ Actuaries: "Definition of a CPA Can't Pass Actuarial exams" ©
- People that excel at puzzles
- ➤ The surprise extroverts we only LOOK like introverts, but really enjoy getting out of the office and being with people
- A consulting CFO is a person who, when asked what time it is, shows you how to read a watch.





Why do you need an actuary?



You need an actuary to analyze insurance risks. A standard actuarial report usually contains 3 important pieces of information:

- Estimated outstanding liabilities (used in the annual statement on balance sheet);
- **Projected funding** for the next policy year (used in budgeting and on the income statements);
- Projected cash flows for the next fiscal year (used in budgeting).

The average report contains 70 to 90 pages of exhillirating reading materials.





Why do you need a CFO?



You need a CFO to translate actuarial calculations into amounts within your financials to aid in risk management financing decisions. 3 pieces of the standard actuarial report CFOs use are:

- Estimated <u>outstanding liabilities</u> (used to set the targeted ending fund balance as of a certain point in time);
- Projected funding for the next policy year (used to determine the amount to collect from entity segments to fund expenditures);
- Projected <u>cash flows</u> for the next fiscal year (used to assist in projecting end cash balances).

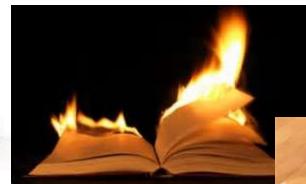
No-we do NOT read all 70 to 90 pages of the report.....





Actuarial reports and Budget – incorrect uses











Actuarial report – What the CFO wants out of it!

<u>Outstanding liabilities</u>: How much money is needed to close all claims that have been incurred, but not yet paid (approximate translation is "credit card bill").

<u>Projected funding</u>: Ultimate cost of claims that <u>will occur</u> next policy year a.k.a. estimate of future spending (not payments!) on your virtual "credit card".

<u>Cash flows</u>: Cost of claims to be paid during the next fiscal year.





Actuaries love data...

Data needed for an actuarial study:

- Losses (Paid, Incurred, Blue, Red,...)
- Exposures (Payroll, Vehicles, SIRs,...)
- ➤ Asset Info (Balance Sheet item)
- ➤ Budget Info (Income Statement, projected expenses)
- ➤ Shoe Sizes, Favorite Ice Cream
- Anything else that may be relevant to making loss estimates





Actuarial lingo – some fun terms

- ➤ Loss Settlements/Judgments for Liability, Medical/Indemnity for WC
- ➤ ALAE Allocated Loss Adjustment Expenses, consist primarily of legal fees (generally analyzed combined with Loss)
- ➤ ULAE Unallocated Loss Adjustment Expenses, which consist primarily of claims administration expenses (generally analyzed separately)
- ➤IBNR Incurred, but not Reported (or Reserved)
- ➤ 4850 Supplemental WC payments made for peace officers
- ➤5150 Person is being held by peace officer because their mental state creates a danger to themselves or others, common among actuaries...



A Loss is a Loss is a Loss...

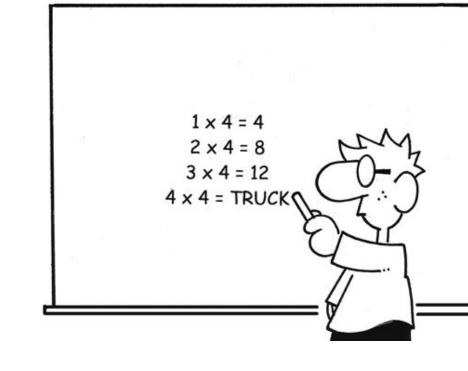
- ➤ Paid Losses Amount no longer in your bank account
- ➤ Case Reserves Amount unpaid on individual claims, set by claim adjusters
- ➤ IBNR Reserves Amount made-up... I mean, calculated with the utmost precision, by the actuary
- **►** Incurred, or Reported = Paid + Case
- ➤ Ultimate = Paid + Case + IBNR = Incurred + IBNR
- **➢Outstanding Liability = Ultimate − Paid = Case + IBNR**



QUIZ TIME!!!

What is IBNR?

- A. Incurred But Not Real
- B. Insufferably Big NumbeR
- C. Incurred But Not Reported









Case vs. IBNR Reserves

- Case reserves are determined for individual claims based upon characteristics of the claim
- ➤ IBNR reserves are determined in total for all claims occurring in a single year based upon development of paid losses and case reserves over time
- Case reserves are a very important ingredient in determining the final IBNR reserves
- Consistently developed case reserves result in a more accurate estimate of IBNR reserves.



A little bit more lingo...

Confidence Levels

- Describe the degree to which funding supporting outstanding liabilities is likely to exceed the actual value of losses after all claims have been settled.
- ➤ Recognize the risk associated with a programs' largest liability loss reserves
- ➤ Provide ability to tie current funding to surplus target
- Some states have confidence level minimums for pools (for example, WC pools in Montana must have enough assets to cover outstanding liabilities at undiscounted 85% confidence level).



CONFIDENCE

LEVEL

Outstanding Liabilities

Net Claim Liabilities

The following tables present our conclusions regarding the XXX net claim liabilities.

Loss & LAE Claim Liabilities As of 6/30/2020. Net of Reinsurance

		←	Conf	idence Le	vel	→
Dollars (\$000s)	Expected ¹	70%	75%	80%	85%	90%
Loss & ALAE	4,089	4,535	4,727	4,952	5,226	5,594
Claims Admin. (ULAE)	<u>164</u>	<u>182</u>	<u>190</u>	<u>199</u>	<u>210</u>	<u>224</u>
Total Loss & LAE	4,253	4,717	4,917	5,151	5,436	5,818
NPV Adjustment ² Discounted Loss & LAE	(319) 3,934	<u>(354)</u> 4,363	<u>(369)</u> 4,548	<u>(386)</u> 4,764	(408) 5,028	<u>(436)</u> 5,382
Short Term ³ Long Term ³	1,109 2,826	1,229 3,134	1,281 3,266	1,342 3,422	1,417 3,611	1,516 3,865

Loss & LAE Claim Liabilities As of 6/30/2021, Net of Reinsurance

As of 6/30/2021, Net of Reinsdrance						
		-	Confidence Level			→
Dollars (\$000s)	Expected ¹	70%	75%	80%	85%	90%
Loss & ALAE	4,036	4,475	4,665	4,887	5,157	5,521
Claims Admin. (ULAE)	<u>173</u>	<u>192</u>	<u>200</u>	<u>210</u>	222	<u>237</u>
Total Loss & LAE	4,209	4,668	4,866	5,097	5,379	5,758
NPV Adjustment ²	<u>(316)</u>	<u>(351)</u>	<u>(366)</u>	(383)	<u>(404)</u>	<u>(433)</u>
Discounted Loss & LAE	3,893	4,317	4,500	4,714	4,975	5,325
Short Term ³	1,097	1,217	1,268	1,329	1,402	1,501
Long Term ³	2,795	3,100	3,231	3,385	3,573	3,824

- Expected values represent the "best actuarial" or "central" estimate.
- Net present value is based on an annual discount rate of 1.85%.
- Short term liabilities are projected to be paid within 12 months of the accounting date. Long term liabilities are projected to be paid after 12 months.





Outstanding Liabilities

Funding Guidelines for Outstanding Liabilities at June 30, 2021

(A)	Estimated Ultimate Losses Incurred through 6/30/21: (From Appendix G)			\$29,147,000	
(B)	Estimated Paid Losses through 6/30/21: (From Appendix G)			25,112,000	
(C)	Estimated Liability for Claims Outstanding at 6/30/21: (From Appendix G)			\$4,036,000	
(D)	Estimated Liability for Outstanding Claims Administration Fees at 6/30/21: (From Appendix F)			173,000	
(E)	Total Outstanding Liability for Claims at 6/30/21: ((C) + (D))			\$4,209,000	
(F)	Reserve Discount Factor (Based on a Discount Rate (Appendix I, Page 1, (H))	of 1.85%.):		0.925	
(G)	Discounted Outstanding Liability for Claims at $6/30/21$: ((E) \times (F))			\$3,893,000	
		Marginally		Recommended	
	Confidence Level of Adequacy:	Acceptable 70%	75%	80%	85%
(H)	Confidence Level Factor:	1.109	1.156	1.211	1.278

424,000

\$4,317,000



Conservative

1.368

1,432,000

\$5,325,000

1,082,000

\$4,975,000

607,000

\$4,500,000

821,000

\$4,714,000

(From Appendix J)

((G) x [(H) - 1])

(J) Total Required Assets at 6/30/21:

((G) + (I))

(I) Margin for Adverse Experience:

Methods of Ultimate Loss Estimation

- Loss Development Methods
- Exposure-Based Methods (a.k.a. Bornhuetter-Fergusson)
- > Frequency-Severity Methods
- ➤ Actual vs. Expected Methods
- ➤ Just make-up a number, nobody reads actuarial reports anyway!





Loss Development



What is loss development?

Loss development is the change in the paid in incurred values of loss over time as it "matures" and closes for its ultimate value.

Why do losses develop?

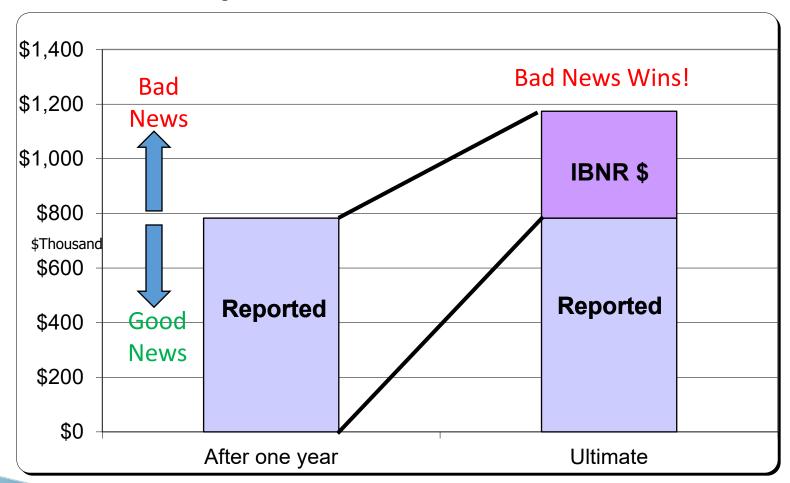
- ➤ Claims that have occurred but have not been reported.
- Claims that have been reported but increase or decrease in cost over time.
- ➤ These two are components of IBNR Incurred but not Reported.

What loss development methods do actuaries employ?

- Actuaries review development of paid losses, incurred losses, case reserves, as well as ratios of paid to incurred losses and ALAE to loss.
- There are number of methods of estimation of loss development patterns starting with simple chain-ladder and ending with statistical curve fitting.



Loss Development







Funding Projections

The following tables present our estimates of ultimate costs for the upcoming program years.

Projected Ultimate Costs
Fiscal Year 2020-21, SIR of \$500,000

		←	Conf	idence Le	vel	→
Dollars (\$000s)	Expected ¹	70%	75%	80%	85%	90%
Loss & ALAE	1,475	1,733	1,854	1,997	2,176	2,418
Claims Admin. (ULAE)	<u>93</u>	<u>109</u>	<u>117</u>	<u>126</u>	<u>137</u>	<u>152</u>
Total Loss & LAE	1,568	1,843	1,971	2,123	2,313	2,570
NPV Adjustment ²	<u>(72)</u>	<u>(84)</u>	<u>(90)</u>	<u>(97)</u>	<u>(106)</u>	<u>(118)</u>
Discounted Loss & LAE	1,496	1,758	1,881	2,026	2,207	2,453
Total Funding Rate ³	1.387	1.629	1.743	1.878	2.045	2.273

Projected Ultimate Costs Fiscal Year 2021-22, SIR of \$500,000

		←	Cor	nfidence L	evel	→		
Dollars (\$000s)	Expected ¹	70%	75%	80%	85%	90%		
Loss & ALAE	1,490	1,751	1,873	2,017	2,198	2,442		
Claims Admin. (ULAE)	<u>96</u>	<u>113</u>	<u>121</u>	<u>130</u>	<u>142</u>	<u>157</u>		
Total Loss & LAE	1,586	1,864	1,994	2,147	2,339	2,599		
NPV Adjustment ²	(73)	<u>(85)</u>	<u>(91)</u>	<u>(98)</u>	<u>(107)</u>	<u>(119)</u>		
Discounted Loss & LAE	1,513	1,778	1,902	2,049	2,232	2,480		
Total Funding Rate3	1.368	1.608	1.720	1.853	2.018	2.243		

- 1 Expected values represent the "best actuarial" or "central" estimate.
- Net present value is based on an annual discount rate of 1.85%.
- Rate is per \$100 of payroll.



Funding Options for Program Year 2020-2021 (SIR = \$500,000)

				Dollar Amount	Payroll Rate	
(A)	Estimated Ultimate Losses Incurred in Accident Year 2020-2021: (From Appendix G)			\$1,475,000	\$1.367	
(B)	Estimated Claims Administration Fees Incurred in Accident Year 2020-2021: (From Exhibit 5, Page 1, (L))			93,000	0.086	
(C)	Total Claims Costs Incurred in Accident Year 2020-2021: ((A) + (B))			\$1,568,000	\$1.453	
(D)	Loss Discount Factor (Based on a Discount Rate of (Appendix I, Page 2, (G))	1.85%.):		0.954		
(E)	Discounted Total Claims Costs Incurred in Accident Year 2020-2021: ((C) x (D))			\$1,496,000	\$1.387	
		Marginally Acceptable		Recommended		Conservative
		70%	75%	80%	85%	90%
(F)	Confidence Level Factor: (From Appendix J)	1.175	1.257	1.354	1.475	1.639
(G)	Margin for Adverse Experience: ((E) x [(F) - 1])	262,000	385,000	530,000	711,000	956,000
(H)	Recommended Funding in 2020-2021					
(-1)	for Claims Costs and Other Expenses: ((E) + (G))	\$1,758,000	\$1,881,000	\$2,026,000	\$2,207,000	\$2,453,000
(1)	Rate per \$100 of Payroll: ((H) / \$1,079,097)	\$1.629	\$1.743	\$1.878	\$2.045	\$2.273



How the Actuary calculated/created the Projected Funding?

- Look at the historical ultimate losses and exposures adjusted and trended to the projection year.
- In general, actuaries perform majority of the loss analysis on losses limited to a "base" level (for example only first \$100,000).
- Calculate loss rates for the historical experience and calculate bunch of averages to determine projected base rate.
- Apply increased limit factors and trend to the base rate to calculate projected rate for claims limited to the retention.
- Multiply projected exposures by the projected rate to arrive at projected ultimate losses for the future year.



Selection of Projected Limited Loss Rate and Projection of Program Losses and ULAE

Accident Year	Ultimate Limited Losses (A)	Trend Factor (B)	Trended Limited Losses (C)	Trended Payroll (\$00) (D)	Trended Limited Loss Rate (E)
Prior 2000-2001 2001-2002 2002-2003 2003-2004 2004-2005 2005-2006 2006-2007 2007-2008 2008-2009 2009-2010 2010-2011 2011-2012 2012-2013 2013-2014 2014-2015 2015-2016 2016-2017 2017-2018 2018-2019 2019-2020	\$0 784,000 855,000 528,000 827,000 1,238,000 818,000 968,000 933,000 628,000 1,317,000 1,265,000 1,141,000 570,000 945,000 376,000 835,000 788,000 1,095,000 1,138,000	0.838 0.824 0.795 0.782 0.797 0.813 0.826 0.843 0.854 0.867 0.883 0.897 0.911 0.929 0.943 0.957 0.970 0.978 0.999 1.011 1.027	\$0 646,000 680,000 413,000 659,000 1,007,000 676,000 1,047,000 826,000 809,000 555,000 1,182,000 1,152,000 1,060,000 537,000 905,000 365,000 816,000 787,000 1,107,000	\$0 839,000 862,000 866,000 903,000 898,000 946,000 934,000 1,002,000 967,000 936,000 941,000 904,000 866,000 857,000 845,000 845,000 938,000 964,000 993,000	0.000 0.770 0.788 0.477 0.730 1.121 0.714 1.121 0.825 0.837 0.592 1.256 1.274 1.224 0.627 1.071 0.435 0.870 0.817
(L) Projected U	or: ite: yroll (\$00): ^p rogram Losses:	2020-2021 1.284 1.000 \$1.367 1,079,000 1,475,000 93,000 \$1,568,000	\$16,397,000 3,980,000 3,062,000 (F) Selecte 2021-2022 1.291 0.980 \$1.347 1,106,000 1,490,000 96,000 \$1,586,000	\$18,290,000 4,579,000 2,947,000 d Limited Rate: Prior: 2022-2023 1.298 0.960 \$1.327 1,134,000 1,504,000 101,000 \$1,605,000	\$0.896 0.869 1.039 \$1.065 \$1.100



Cash Flows

Payment and Reserve Forecast

			Calendar Period	
		7/1/2020	7/1/2021	7/1/2022
	As of	to	to	to
Accident Year	6/30/2020	6/30/2021	6/30/2022	6/30/2023
2019-2020				
Ultimate Loss	\$1,390,687	\$1,390,687	\$1,390,687	\$1,390,687
Paid in Calendar Period	-	444,992	146,938	73,040
Paid to Date	445,905	890,897	1,037,835	1,110,875
Outstanding Liability	944,782	499,790	352,852	279,812
2020-2021				
Ultimate Loss	_	\$1,475,126	\$1,475,126	\$1,475,126
Paid in Calendar Period	_	452,864	481,485	158,988
Paid to Date	_	452,864	934,349	1,093,337
Outstanding Liability	-	1,022,262	540,777	381,789
2021-2022				
Ultimate Loss	_	_	\$1,489,876	\$1,489,876
Paid in Calendar Period	_	_	457,392	486,300
Paid to Date	_	_	457,392	943,692
Outstanding Liability	-	-	1,032,484	546,184
2022-2023				
Ultimate Loss	_	_	_	\$1,504,446
Paid in Calendar Period	_	_	_	461,865
Paid to Date	_	_	_	461,865
Outstanding Liability	-	-	-	1,042,581
Totals				
Ultimate Loss	\$27,672,122	\$29,147,248	\$30,637,124	\$32,141,570
Paid in Calendar Period	_	1,528,672	1,521,186	1,494,343
Paid to Date	23,582,980	25,111,652	26,632,838	28,127,181
Outstanding Liability	4,089,142	4,035,596	4,004,286	4,014,389
Total Outstanding ULAE Outstanding Liability	164,017	173,318	183,594	194,580
plus ULAE	4,253,159	4,208,914	4,187,880	4,208,969

Notes appear on the next page.



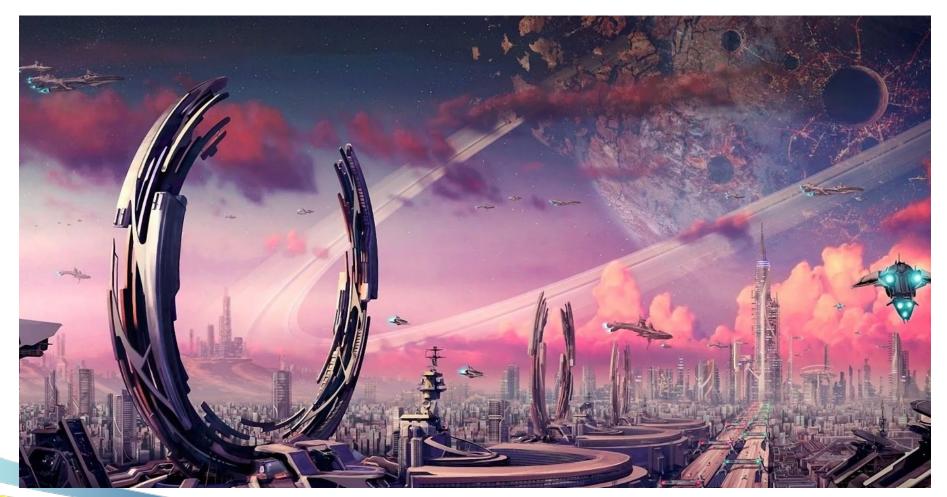
Cash Flows

How the Actuary calculated/created the cash flows?

- ➤ We apply loss development factors to calculate proportion of outstanding losses to be paid out during the next year.
- The factors are applied to each accident year separately, based on maturity of loss data.
- ➤Once we calculate estimated payments are calculated, we aggregate these payments by fiscal year.



Risk Financing for Today and Beyond







Risk Financing for Today and Beyond

- ➤ Determine financial targets:
 - Target funding levels for outstanding liabilities
 - Estimate projected cash flows for the appropriate forecast period
 - Forecast future fixed costs (expenses, payroll, reinsurance costs)
 - Determine appropriate levels of self-insured retentions
- ➤ Determine Risk factors that could impact financial stability
 - Adverse loss emergence
 - Variability of investment income
 - Variability of budgeted expenses and other budget constraints
- ➤ Calculate Pro-Forma for the forecast period
 - Pro-forma usually mimics financial statements, such as balance sheet and income statement for future three to five years
 - Calculations should be done for the expected and adverse scenarios.



Illustration of 3 year projection

Actuary to provide forecasted schedules. Factors they should consider:

- ▶1) Projected funding for future years-Appendix L
- ►2) Insurance/Reinsurance historical trending
- ➤ 3) Upcoming legislation for trending costs-SAM claims, WC presumptions, etc.
- ➤ Will recommend Pro Forma be presented in 3 ways: Favorable, Adverse and Expected



Illustration of 3-year projection

County Workers' Compensation Fund

Five-Year Pro Forma Financial Information Expected Scenario as of 6/30/2020 Valuations

		2020	2021	2022	2023	2024
Assets						
Invest	ments (at fair market value)	5,000,000	6,200,000	6,300,000	6,500,000	5,900,000
Cash a	and Cash Equivalents	3,600,000	3,100,000	3,400,000	3,750,000	3,100,000
	Total Assets:	8,600,000	9,300,000	9,700,000	10,250,000	9,000,000
Liabilities						
Provis	sion for Loss & ALAE:					
]	Expected, NPV (at 1.85%)	4,565,000	4,504,000	4,577,000	4,615,000	4,674,000
	ocated Loss Adjustment Expenses (ULAE)	:				
]	Expected, NPV (at 1.85%)	199,000	210,000	223,000	235,000	246,000
0.1						
Other						
4	Accrued Expenses	1,500,000	1,550,000	156,000	1,400,000	130,000
	Total Liabilities:	6,264,000	6,264,000	4,956,000	6,250,000	5,050,000
	Total Liabilities.	0,204,000	0,204,000	4,230,000	0,230,000	3,030,000
Net Position						
	vestment in capital assets	2,336,000	3,036,000	4,744,000	4,000,000	3,950,000
1100 111	vestment in enpittir assets	2,330,000	3,030,000	1,711,000	1,000,000	3,330,000
	Total net position:	\$ 2,336,000	\$ 3,036,000	\$ 4,744,000	\$ 4,000,000	\$ 3,950,000
	-					
	Net Claim Liabilities	4,764,000	4,714,000	4,800,000	4,850,000	4,920,000
	Confidence Level	80%	80%	80%	80%	80%





Illustration of 3-year projection

County Workers' Compensation Fund

Five-Year Pro Forma Financial Information Expected Scenario as of 6/30/2020 Valuations

	2020	2021	2022	2023	2024
Revenues					
Contributions	2,500,000	2,672,500	3,740,230	1,583,531	2,632,663
Investment earnings	566,000	560,000	570,000	580,000	590,000
Total revenues	3,066,000	3,232,500	4,310,230	2,163,531	3,222,663
-					
Expenses					
Allocated costs	250,000	270,000	310,000	350,000	410,000
Claim costs	2,000,000	2,026,000	2,049,000	2,253,900	2,479,290
Insurance	460,000	506,500	553,230	653,631	793,373
Total expenses	2,460,000	2,532,500	2,602,230	2,907,531	3,272,663
t.					
Change in net position	606,000	700,000	1,708,000	(744,000)	(50,000)
Net Position, Beginning of Year	1,730,000	2,336,000	3,036,000	4,744,000	4,000,000
Net Position, End of Year	\$ 2,336,000	\$ 3,036,000	\$ 4,744,000	\$ 4,000,000	\$ 3,950,000
Contribution % change		7%	40%	-58%	66%



Discussion on Projections presented

- ➤ What is missing?
- ➤ Adjustments needed for?
- ➤ What direction is funding heading?





Discussion on Projections presented

Appendix L

City of Sample - Workers' Compensation

Estimated Total Assets as of 6/30/23

(A) Total Assets as of 6/30/22:	\$6,801,000
(B) Total Income to Fund during 2022-2023	
Contributions:	\$5,835,000
Interest:	0
Other:	0
Total Income:	\$5,835,000
(C) Total Payments from Fund during 2022-2023	
Loss and ALAE:	\$4,152,000
Additional Allocated Loss Adjustment Expense:	0
In-House Unallocated Loss Adjustment Expense:	0
Fees to Outside Administrator (TPA):	706,000
Excess Insurance:	977,000
Other:	0
Total Payments:	\$5,835,000
(D) Estimated Total Assets as of 6/30/23:	\$6,801,000

Notes:

- (A) Provided by the City.
- (B) Provided by the City.
- (C) Provided by the City.
- (D) (A) + (B) (C).





Recap-What questions were answered??

- ➤ What are the differences between an Actuary and a CFO?
- ➤ Actuarial 101 Provided some glossary terms and information on various methodologies
- What does my Actuary need to prepare the actuarial report?
- What does the CFO need out of the actuarial report for budgets?
- ➤ What are some key metrics to understand about claims?
- ➤ How do I start the process of financing risk not just for next year but into the future as well?





More Questions?? How to reach us!

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