



*Southern California Chapter*

# Holiday Seminar

**Thursday, December 10, 2015**

**Pomona Valley Mining Company  
1777 Gillette Road, Pomona 909-623-3515**



## *PARMA Agenda*

<b>Time:</b>	<b>Item:</b>	<b>Presenter:</b>
<b>8:00 – 9:00</b>	<b>Registration &amp; Breakfast</b> Introductions and Welcome	
<b>9:00 – 9:55</b>	<b>Negotiating Insurance Specifications in Contracts</b> A common mistake for many agencies is to enter into contracts without reading the fine print and thus creating exposure. We will walk you through the key elements you should be requiring and make the process easier for you.	<b>Marjorie Segale, Segale Consulting Services</b>
<b>10:00 – 11:00</b>	<b>It's Not Always Sunny in California</b> This session will help you understand exposures related to renewable energy technologies including solar, wind and biogas and provide common loss scenarios and related costs.	<b>Gilbert Bustos HSB Loss Control Nick Arhontes OC Sanitation</b>
<b>11:00 – 11:15</b>	<b>Break/Networking</b>	
<b>11:15 – 12:15</b>	<b>Conducting Workplace Investigations</b> Public Agencies should be able to conduct a prompt and thorough investigation of employee complaints, allegations of misconduct and other alleged violations of law and policy. Proper handling can prevent claims while maintaining employee morale.	<b>Kathy M. Gandara, Esq. Law Office of Kathy M. Gandara</b>
<b>12:15 – 1:00</b>	<b>Lunch</b>	
<b>1:00 – 2:00</b>	<b>Building Relationships in the Workplace</b> Personalities in the workplace are changing now more than ever. Learn how to understand your co-workers and build better working relationships.	<b>Kathy Espinosa, MBA Keenan &amp; Associates</b>

## ***Seminar Details***

<b>Cost:</b>	The meeting is free to Public Agency Members. All Associate Members and Guests are \$40.00. Space is limited. Please RSVP today!
<b>RSVP:</b>	Beth Quinlan, Risk Management Specialist, Mt. San Antonio College
<b>Contact Info:</b>	Phone: (909) 274-5501 Email: <a href="mailto:bquinlan@mtsac.edu">bquinlan@mtsac.edu</a>
<b>Cancellation Policy:</b>	Five days prior to meeting. No-shows will be billed \$40.

## ***Seminar Sponsors***

***The Southern California Chapter of PARMA is pleased to announce the list of sponsors of our December 10, 2015, Holiday Seminar***



**CARL WARREN & COMPANY**



***Law Offices of Goldman, Magdalin & Krikes***

***Law Offices of Siegel, Moreno & Stettler***

***Hernandez Consulting Services***

## **Speaker Bios**

**Marjorie Segale** began her insurance career with an insurance broker in Northern California as a commercial lines manager and producer. She formed her own insurance brokerage a few years later, handling all lines of insurance. Ms. Segale is now founder and President of Segale Consulting Services, LLC and provides a wide variety of services to the insurance industry, including account review, agency audits, strategic planning, and forensic claims analysis. Ms. Segale is also a principal and founding member of the Insurance Community Center, LLC, a web-based resource and education on-line site for the insurance and risk management industry. Ms. Segale acts as an expert witness on agent and broker standard of care and also conducts education courses on a wide variety of subject matter across the nation.

**Kathy M. Gandara** is a licensed California attorney, having been admitted to the California State Bar and the U.S. District Court in June 1995, after graduating with honors from University of La Verne School of Law. Kathy has worked for the renowned Southern California defense firms of Lynberg & Watkins, McCune & Harber, and Lewis Brisbois Bisgaard & Smith. In 2005, she began serving as Deputy City Attorney for the City of Rialto. In 2008, the Law Office of Kathy M. Gandara was established.

Throughout her career, Kathy has represented both public entity and private clients in the defense of civil litigation matters. Her practice now focuses on conducting workplace investigations and employment-related training. In addition to experience and knowledge obtained while handling employment-related cases and investigations, Kathy has received extensive training geared specifically for workplace investigators. She also attended the National Institute for Workplace Investigators presented by the Association of Workplace Investigators and obtained a Certificate of Completion. Kathy has investigated various types of employment matters, including claims of discrimination, retaliation, sexual harassment, disparate treatment, hostile work environment and other workplace misconduct.

**Nick Ahrontes** is the Director of Facilities Support Services for the Orange County Sanitation District. Nick's team manages the successful operations of maintenance and engineered repairs for numerous infrastructure systems including wastewater collection facilities and other operations of the OCSD. Nick has over 35 years-experience with engineered systems, locally, regionally and internationally in both the private and public sectors with assets ranging from civil facilities to high speed turbomachinery. Nick graduated with a Civil Engineering degree from University of California, Berkeley, is a registered Professional Engineer in the State of California and also holds numerous industry related certifications.

## **Speaker Bios (cont)**

**Gilbert Bustos** has over 25 years of engineering experience in the areas of fire protection and employee safety and currently serves as a Principal Engineer for HSB. His experience has included project management, life safety surveys, evaluation of facilities, review of fire detection and suppression system design criteria, fire protection and safety training and formal audits and HPR inspections.

Prior to joining HSB in 2008, Mr. Bustos served as a risk control specialist for insurance carriers as well as public entities. At HSB, his current responsibilities include performing numerous HPR property inspections of large businesses, industrial properties and petrochemical facilities in order to determine the adequacy of fire protection, as well as managing the property loss control activities for HSB's Renewable Energy Lines program.

**Kathy Espinosa** is a Board Certified Professional Ergonomist with an MBA and a Master's Degree in Work Science/Physiology. Kathy taught Ergonomics in the Workplace at UC, Riverside for 10 years and was the 2010 recipient of the UCR Instructor Excellence Award. Kathy has presented at professional conferences on the topics of stress reduction, ergonomics, the graying of the American workforce, employee engagement, the culture of wellness and working with multi-generations.