

Running Government Like A Business: Understanding the Risks Presented By: Dr. Robert Cardenas



## Should government be run like a business?



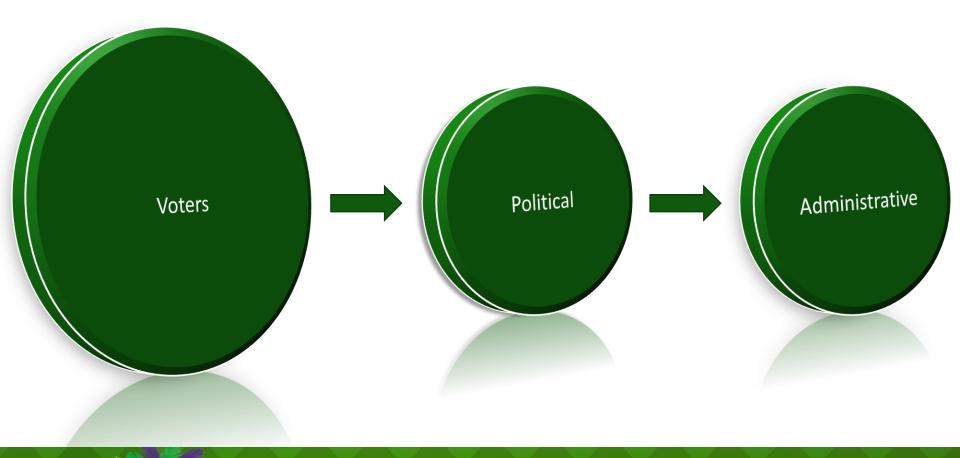


### What is the purpose of a business?



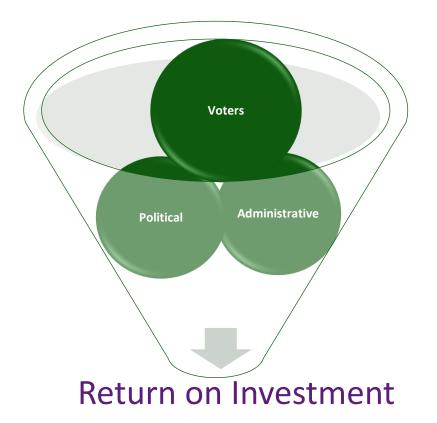


## What is the purpose of government?





## Political/Administrative Dichotomy





### Private Sector v. Public Sector

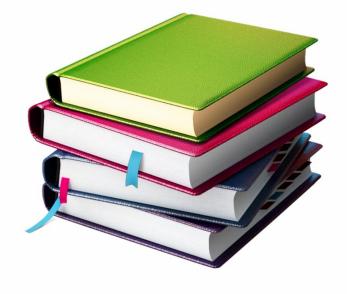
Private Sector	Public Sector
Restaurant Chain	Local Government
Product: Goods (Food)	Product: Service (Quality of Life)
Stakeholders: Shareholders, Customers	Stakeholders: Residents, Voters, Taxpayers, business community, patrons
Chairman of the Board	Mayor
Board of Directors	City Council
Chief Executive Officer	City Manager
Executive	Executive
Managers	Managers
Supervisors	Supervisors
Line Staff	Line Staff
Profit Driven	Service Driven



"In order to run government like a business, we need to start treating government like a business."

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The Carnivale of Risk



Case Study: There is an election process in the City of Anywhere USA. The people have spoken. Tired of their high crime rate, diminishing property values, poor road conditions, and subpar schools, the people vote for change.



Political Dichotomy: The successful candidates ran and won on the following public demands (values):

- ✓ Public Safety
- Maintained Roads
- ✓ Property Values
- ✓ Good Education
- ✓ Clean Environment
- ✓ Great Place to Live, Work, Play
- ✓ Low fees and Taxes





#### **Administrative Dichotomy**



 Implement the "Values Based" Policy
 Monitor the Taxpayer Return on their Investment



#### City of Anywhere USA Devises a Business Plan

- Political Adopt and
   Implement Policies
- Administrative Invest in Values (Budget)





#### City of Anywhere USA Devises a Business Plan

- Compete for residents, businesses, and patrons that share our values.
  This will pay for the services and encourage them to stay.
- Values Attract Physical Businesses > Generate Property Tax
- Businesses Attract Patrons > Generate Sales Tax
- Patrons attract Jobs > Generate Income Tax
- Jobs attract Residents/Homebuilders > Generate Property Tax
- Residents/Homebuilders attract schools > Generate School Bonds



#### Who is Your Competition?

 ✓ Other cities, jurisdictions, districts, etc.





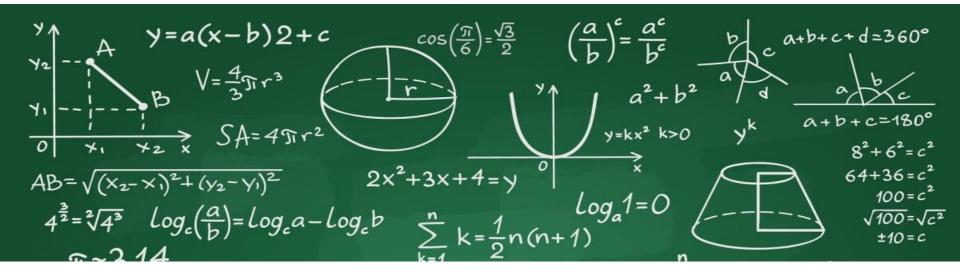
#### What are You Competing to Achieve?

- Industrial
- Commercial
- Car Dealerships, Malls
- Restaurants (Trader Joe's, Nordstrom, Cheesecake Factory, etc.)
- Mom and Pop shops
- Home Builders
- Tourism/Hotels
- o Customers/Residents



#### Investment In Values

# Tax Revenue Businesses + Patrons + Jobs + Home Builders + Schools





#### **Return on Investment**

Value	Policy	Primary ROI	Secondary ROI
Safety	Hire Police Officers	Decrease Crime	<ul> <li>Increase Property Value         <ul> <li>Increase Property Tax Revenue</li> </ul> </li> <li>Business Attraction/Retention         <ul> <li>Maintain Sales Tax Revenue</li> <li>Increase Sales Tax Revenue</li> </ul> </li> </ul>
Commercial Connectivity	Build and/or Maintain Roads	Business Attraction Resident Attraction	<ul> <li>Business Attraction/Retention</li> <li>Maintain Sales Tax Revenue</li> <li>Maintain Property Tax Revenue</li> </ul>
Education	Build and/or Maintain Schools	Educated Community	Increase Property Value <ul> <li>Increase Property Tax</li> <li>Revenue</li> </ul>
Shop Local	Shop Local	Business Attraction and Retention	<ul> <li>Business Attraction/Retention</li> <li>Maintain Sales Tax Revenue</li> <li>Increase Sales Tax Revenue</li> </ul>



#### Workforce

"Employees are assets that need to be maintained – otherwise they will depreciate."



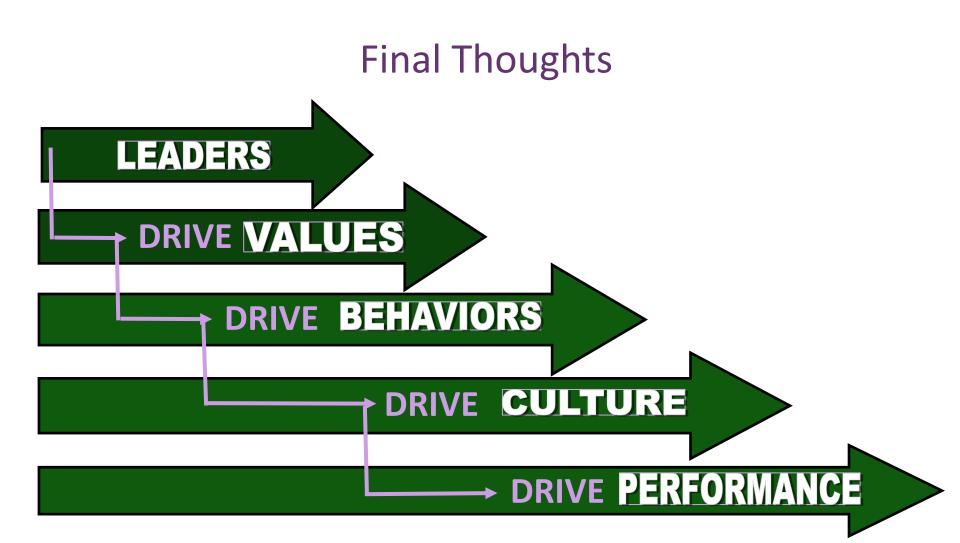


#### **Employee Level**





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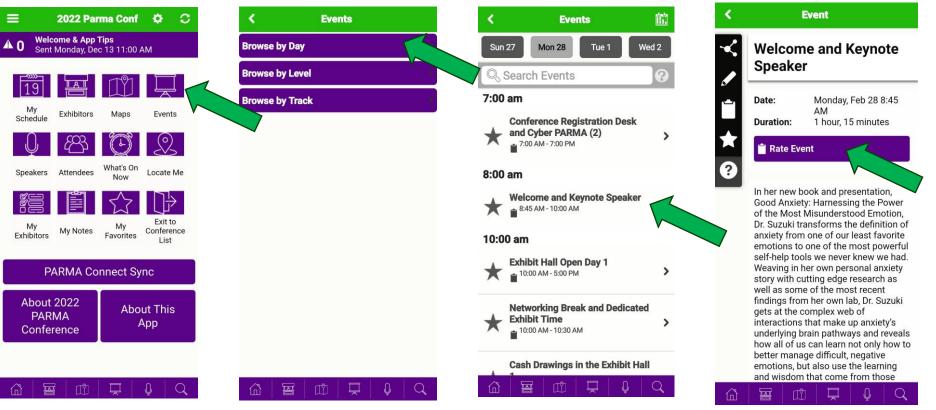


#### **Questions?**



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