

Wednesday, February 17, 2010 10:15am - 11:45am



A1 - WC 101: A Choose Your Own Adventure Guide Through The Basics of Work Comp

Educational Focus: Workers' Compensation

Session Level: Beginner

Novice Track Option

By the end of this session participants will be able to...

- » Understand and identify key decision-making points in the course of defending a workers' compensation claim
- » Apply current case law to the most commonly encountered issues
- » Realize the importance of effective communication with all members of a defense "team"
- » Craft a simple method for implementing time and cost saving measures at each juncture.

Session Description:

Participants will be taken through an entire workers' compensation claim, from reporting of the injury through settlement of liens. The three member panel (two defense attorneys and a Southern California IDM/risk manager) will introduce the basic legal issues and terminology of a workers' compensation claim. Highlights from key recent legal developments will be discussed related to Alvarez/Guzman, liens, and the effect of the repeal of LC 139.5/Vocational Rehabilitation. The panel will then lead the group in a dynamic and interactive role-playing scenario in which they will present several key junctures within a typical claim and invite participants to "choose their own adventure" and steer the course of this hypothetical claim. Each panel member will play a character (Defense Attorney, Applicant Attorney, Employer/Insurer) and provide relevant commentary regarding the wisdom and pitfalls of each options. A multi-media power point presentation will be created to enable participants to easily follow along with the session. Participants will receive a detailed handout regarding the facts of the hypothetical claim.

Presented By:

Brenna Hampton, Hanna, Brophy, MacLean, McAleer & Jensen, LLP

Justin Litvack, Hanna, Brophy, MacLean, McAleer & Jensen, LLP

Michelle Gillette, Superior Court of California, Orange County

Moderated By:

Keith Epstein, Partner, Hanna, Brophy, MacLean, McAleer & Jensen, LLP

 = Workers' Compensation

 = Liability

 = Safety

Wednesday, February 17, 2010 10:15am - 11:45am

A2 - Sports and Recreation Risk Management

Educational Focus: Liability

Session Level: Intermediate

By the end of this session participants will be able to...

- » Apply recent case law related to sports and recreation law to their agency's risk management planning and be familiar with the tools set forth by the presenter.

Session Description:

An overview of sports and recreation risk management will be given, discussing risk management principles in relation to sports and recreation that cities, counties, schools and other public agencies are involved. There will be a discussion of recent legal cases that are applicable, allowing attendees involvement by asking for their opinions about how the courts should have ruled. Handouts and/or a power point will be used so that students will take away with them summaries and check lists that will be helpful in their risk management planning.

Presented By:

Katharine M. Nohr, Esq., Nohr Sports Risk Management

Moderated By:

Robin Fawkes, Property & Liability Claims Manager, San Mateo County Schools Insurance Group

 = Leadership

 = Insurance

 = Risk Management

Wednesday, February 17, 2010 10:15am - 11:45am

A3 - Stop Back Injury Claims with Cutting Edge Training Solution

Educational Focus: Safety

Session Level: General Interest

By the end of this session participants will learn...

- » How other Public Entities are successfully attacking excessive workers' compensation spending problems by preventing claims from ever happening.
- » How to get employees to buy-in (yes even Police)
- » How to get your employees to change their own physical behavior to stay healthier.
- » Attendees will take away a proven nine step strategy that can dramatically curtail workers' compensation spending.

Session Description:

Sprain/strain injuries are workers' compensation enemy #1. Law enforcement, fire, public works, parks & recs, and healthcare workers, office workers have suffered back injuries, carpal tunnel, etc. etc. for way too long. This session will begin with the exposure of the true cause of all musculoskeletal disorders in the workplace. Attendees will then learn why back injuries have persisted for decades without an absolute solution to prevent their occurrence. The speakers will inform the audience of some facts about the spine and its function that 99% of the audience will not have known. A PowerPoint presentation showing case studies of City and County government's success with regards to significantly lowering costs of back injuries and other sprain/strains will be discussed. Breakthroughs in injury prevention training methods will be provided that will answer age old questions about why employees never listen or buy-in to back injury training and how to effectively change employees behavior to prevent sprain/strain injuries. The audience will participate in a simple stretching routine that will help them as administrators to relieve pain and discomfort that they experience from long days at a computer. They will then receive a stretching card. Lastly employees will leave with a nine step proven strategy to prevent back injuries and other sprain/strains for any job description within a Public Entity.

Presented By:

Dennis Downing, CEO, Future Industrial Technologies

Moderated By:

Bobbie Overgaard, Risk Program Administrator, County of Santa Barbara - PARMA Board of Directors

Wednesday, February 17, 2010 10:15am - 11:45am



A4 - The Legislative Process-What to Say, Who to Say it to and Why We Need to Say It

Educational Focus: Leadership

Session Level: General Interest

Leadership Track Option

By the end of this session participants will...

- » Learn how to express their organization's position regarding specific pieces of legislation
- » Identify the various individuals involved in the legislative process
- » Recognize their ability to positively impact legislation for the benefit of their organization and public entities statewide

Session Description:

In these fiscally difficult times, it is more important than ever to have our voice heard by those whose votes can positively or adversely affect public entities. This session will provide a step-by-step approach to getting involved in the legislative process. Those experienced with the legislative process will learn how to more successfully advocate their organization's message. Attendees will learn from an employer representative who is active in legislative efforts, a lobbyist who represents public entities and the Assembly Insurance Committee's Lead Consultant as to how they can successfully express their organization's positions on legislative matters.

Presented By:

Jeff Rush, Senior Claims Administrator, CSAC-EIA

Juli Broyles, Legislative Advocate, California Advocates

Mark Rakich, Chief Consultant, California State Assembly Committee on Insurance

Moderated By:

Janet Selby, ARM, WCCP, Workers' Compensation Manager, Municipal Pooling Authority (MPA)



= Novice Track Choice



= Leadership Track Choice

Wednesday, February 17, 2010 10:15am - 11:45am

A5 - Future Trends in Health Reform Under Obama - 2010 and Beyond

Educational Focus: Insurance
Session Level: General Interest

By the end of this session participants will be able to...

- » Identify at least three of five essential strategies for reform: 1. Affordable Coverage for All 2. Align Incentives With Value and Effective Cost Control 3. Accountable, Accessible, Patient-Centered and Coordinated Care 4. Aim High to Improve Quality and Health Outcomes- Infrastructure and Public Health 5. Accountable Leadership and Collaboration to Set and Achieve National Goals
- » Name at least three of the key initiatives that will need to be part of successful health care reform efforts: 1. Health Insurance Exchange offering both private and public health plans 2. Requirement of coverage by consumers and employers to offer coverage 3. Patient centered primary care through enhanced payment and comprehensive care coordination 4. Integrate health care delivery systems that reward quality and outcomes 5. Accelerate adoption and use of Health Information Technology (HIT) 6. Provide transparent information to drive innovation through benchmarks and other tools

Session Description:

The purpose of the session is to present Future Trends in Health Reform and what the expectations are in California and the U.S. It is widely anticipated that significant changes are expected to occur for both actives and retirees that impact employers, providers and individuals in new and different ways. Those trends will be discussed and presented, and projections made for the future as it affects cost, quality, transparency, and access.

Presented By:

Henry Loubet, Chief Strategy Officer, Keenan & Associates

Sherrell Freeman ARM-P, Monterey County Schools Insurance Group, Executive Director

Moderated By:

David Pinnecker, Director of Risk Management, Apple Valley Unified School District - PARMA Board of Directors

Wednesday, February 17, 2010 10:15am - 11:45am

A6 - My Employee Filed a Lawsuit? You're Kidding. What Happens Now?

Educational Focus: Risk Management
Session Level: General Interest

By the end of this session participants will...

- » Understand what to expect when a court action has been filed against their agency (and maybe you as well).

Session Description:

This session will provide managers with an overall view of what to expect when a court action has been filed against your agency (and maybe you as well). Topics to be covered include the different kinds of actions that may be brought, the ins and outs of the discovery process and your role in it, testifying as a witness, considerations regarding settlement, and what you should expect from your agency attorneys, and what they will expect from you.

Presented By:

Shelline Bennett, Liebert Cassidy Whitmore

Kim Hunter, California Highway Patrol, Office of Risk Management, General Counsel

Moderated By:

Mark C. Fields, California Highway Patrol, Office of Risk Management, Lieutenant - Sacramento PARMA Chapter Vice Chair

Wednesday, February 17, 2010 2:00pm - 3:30pm

B1 - The State of Workers' Compensation or Get Your Hand Out of My Pocket

Educational Focus: Workers' Compensation
Session Level: Intermediate

By the end of this session participants will be able to...

- » Know what the current state of workers' compensation is in California
- » What legislative and which policy proposals are supported and opposed by the employer community.
- » The audience will also learn from the President of the Department of Insurance, Fraud Assessment Commission how companies are working with the DOI and DAs to fight fraud.

Session Description:

Lori Kammerer, Kammerer & Company, one of the leading authorities on workers' compensation legislation and policy proposals will be providing a snap-shot of the current state of workers' compensation, along with what we can expect to see in the future. Bill Zachary, VP, Risk Management, Safeway, and President, Fraud Assessment Commission will explain what companies, the DOI and the DAs are doing to combat fraud, and what they can do for us.

Presented By:

Lori Kammerer, Kammerer & Company

Bill Zachary, VP, Risk Management, Safeway, and President, Fraud Assessment Commission

Moderated By:

Bill Henderson, City of Livermore, Risk Manager

Wednesday, February 17, 2010 2:00pm - 3:30pm

B2 - You've Got To Be Kidding : Office Humor Gone Very Wrong

Educational Focus: Liability
Session Level: General Interest

By the end of this session participants will be able to...

- » Identify inappropriate inter-office language and the potential consequences of allowing an employee's not-so-funny attempt at "humor" to go unchecked.
- » Understand the standard to establish a compensable psychiatric injury and the defenses available to the employer.
- » Recognize and address conflicts of interest in a public agency's investigating potentially criminal conduct by its own employee .
- » Recognize the hazards of trying a high profile case before the WCAB.

Session Description:

Session will review an actual case handled by the presenting attorney which involved an off-hand remark made at the office, in jest, to which a co-employee took great offense and, after an unfortunate coincidence, resulted in a claim of psychiatric injury, a civil lawsuit, and a public nightmare. Case will include a short video including crime scene photos, interviews, and actual footage from the city council meeting where the employee's spouse publicly denounced the manner in which the city conducted its investigation.

Presented By:

Gerald M. Lenahan, Lenahan, Lee, Slater & Pearse LLP
Charleton S. Pearse, Lenahan, Lee, Slater & Pearse LLP

Moderated By:

Martin Brady, Executive Director, Schools Insurance Authority

 = Workers' Compensation

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Wednesday, February 17, 2010 2:00pm - 3:30pm



B3 - Off Campus Activities - The Risks Presented in Managing Students and Staff

Educational Focus: Safety
Session Level: Beginner
Novice Track Option

By the end of this session participants will be able to...
Session Description:

Presented By:

Joe Risser, CPCU, ARM-P, Joseph C. Risser Risk Management Design

Anthony Demaria, Attorney, McCormick, Barstow, Sheppard, Wayte & Carruth, LLP

Moderated By:

Diana Olson, General Liability Manager, University of California, San Diego - San Diego PARMA Chapter Treasurer

Wednesday, February 17, 2010 2:00pm - 3:30pm



B4 - Collaborating with Public Safety

Educational Focus: Leadership
Session Level: General Interest
Leadership Track Option

By the end of this session participants will be able to...

- » Identify what type of risk management and safety support is most valuable to police and fire chiefs and field personnel
- » Work more effectively to help police and fire departments reduce losses
- » Develop a collaborative risk team strategy for their agency.

Session Description:

This session includes a panel discussion, a short slide presentation, two question and answer periods and one handout describing the City of Sacramento's risk team process and projects. The panel includes City of Sacramento police and fire department deputy chiefs and training officers and the human resources loss prevention manager. Participants can submit questions or topics of special interest in advance to bbrenner@cityofsacramento.org or on cards immediately prior to the session. Panel members will address topics of participant interest as well as the following issues. Deputy Chiefs and Training Officers discuss (30 minutes) * What they need and expect from risk management and environmental health and safety staff; * Who are good contacts and what works best to establish relationships; * What do risk and safety professionals need to know about public safety operations; and *What they view as the greatest exposures for public safety operations. Question and Answer Period, Loss Prevention Manager Presents * Slide show describing projects that Sacramento Police, Fire and Risk Management have worked on together; and * An overview of Sacramento's risk team process. Closing Comments from Panel & Final Question and Answer.

Presented By:

Barbara Brenner, Loss Prevention Manager, City of Sacramento

Sam Somers, Deputy Police Chief, City of Sacramento, Police Department

Lloyd Logan, Deputy Fire Chief, City of Sacramento, Fire Department

Moderated By:

Gail Saruwatari, Claims Manager, State of California/DGS/ORIM



= Novice Track Choice



= Leadership Track Choice

Wednesday, February 17, 2010 2:00pm - 3:30pm

B5 - Public Works OCIPs, the Good, the Bad and the Ugly

Educational Focus: Insurance

Session Level: Advanced

By the end of this session participants will be able to...

- » Better differentiate between fact and marketing hype about Owner Controlled Insurance Programs (OCIP)
- » Determine if OCIP may be a good fit for their organization (or at least how to find out), and understand the potential problems that can arise under an OCIP.
- » Gain a greater understanding of the financial issues in an OCIP, including how to determine whether savings actually can be achieved and how to measure them.
- » Leave the session with a greater understanding of the coverages that actually are part of an OCIP, a subject of widespread confusion.
- » Participants will also gain an understanding of the politics of OCIP within a public entity and how and why it is necessary to and how best to communicate your results, good, bad or ugly.

Session Description:

Session will include a panel of public entity risk managers who have had extensive recent OCIP experience from a variety of platforms, e.g., "rolling" OCIP, multiple location OCIPs, bond-funded programs, multi-funding sources, stimulus packages, and different types of construction/renovation/retrofitting projects. Panelists will relate their personal experiences in setting up and managing public works OCIPs, with emphasis on recounting how each discovered what they least expected, and on the pitfalls each has experienced. Each panelist will issue their warnings and recommendations for those considering OCIP. Audience questions and relating of their own experience will be solicited and encouraged. Each panelist will give a brief presentation of their experience as a public entity risk manager in charge of identifying the need for and implementing an OCIP and their best and worst experience. The session will also cover "best practices" to help achieve success in an OCIP and explain how to measure results.

Presented By:

Victor Salazar, P.E., Chief, Office of Risk Management,
California Department of Transportation

Lance Sposito, Acting Director, Risk Management,
County of Santa Clara

Jane Keegan, CPCU, Risk Manager, Port of Oakland

Moderated By:

Ron Rakich, CPCU, ARM, President, Ron Rakich &
Associates

Wednesday, February 17, 2010 2:00pm - 3:30pm



B6 - You Want to do What on Public Property? Use of Facilities, the Do's & Don'ts

Educational Focus: Risk Management

Session Level: Beginner

Novice Track Option

By the end of this session participants will be able to...

- » Assess the risk of using its public property for activities hosted by third parties and their own student and community groups.

Session Description:

By using three experienced speakers, handouts, samples and a PowerPoint presentation we will provide guidance for planning public property use of facilities activities. The participants will be able to assess the risk of using its public property for activities hosted by third parties and their own student and community groups. We all know that college-aged students can be very creative when proposing activities to hold on campus. This program will provide guidance and evaluation tools in planning such activities. We will discuss third party use of facilities along with student groups, staff organizations and co-sponsored events. With the use of pre-planning, agreements, insurance and loss control, we can have safe and sane activities. We will also provide a look at what can and has gone wrong in order to avoid these pitfalls.

Presented By:

Stephen J. Henning, Esq., Wood Smith Henning &
Berman LLP

Barbara Sasser, Risk Manager, California State
University, Long Beach

Karen Saldana, Director, Safety, Health Benefits & Risk
Management, Mount San Antonio Community College
District

Moderated By:

Karen Caoile, Senior Risk & Insurance Analyst,
Alameda County - Bay Area PARMA Chapter Vice-Chair

Wednesday, February 17, 2010 3:45pm - 5:00pm

C1 - Selling Early Return-To-Work Programs to Staff and Operations

Educational Focus: Workers' Compensation
Session Level: General Interest

By the end of this session participants will be able to...

- » Understand and explain the significant savings that can be achieved with early return-to-work programs
- » Understand and overcome barriers to implementation of a program through the application of simple tools and techniques.

Session Description:

It's probably safe to say that practically every supervisor or manager has a return-to-work horror story, and those charged with managing workers' compensation often give up trying to implement a program that will save the organization money and maintain essential services to the community. However, most temporary disability can be avoided by removing situation-specific obstacles, according to a 2006 ACOEM study. Effective management of an early return-to-work program can be simplified with a dedicated coordinator, clear communication with the medical provider, and strict timelines on duration of modified duty. A brief policy statement and management's clear support of the program will help it succeed. Use of the Official Disability Guidelines to understand potential durations of restrictions, simple one-page physical job descriptions for modified duty tasks, and grids to organize tasks from different departments into a full workday, will create a fair, consistent and easy to manage program.

Presented By:

Diana J. Rich, Workers' Compensation Program Manager, California JPIA

Sharon Douglas, Chief Executive Officer, RWI

Moderated By:

Patti Williams, Risk Manager, City of Huntington Beach

Wednesday, February 17, 2010 3:45pm - 5:00pm



C2 - Designing the Perfect Defense to a Dangerous Conditions Case

Educational Focus: Liability
Session Level: Beginner
Novice Track Option

By the end of this session participants will be able to...

- » Learn how to design the perfect defense to a dangerous condition of public property case right when the claim is received all the way through trial.

Session Description:

This session will describe what to do when first presented with a government claim form, how to handle the claim prior to the filing of litigation and during litigation. Attendees will learn how to prepare a case for trial and/or summary judgment.

Presented By:

Nicole Davis Tinkham, Esq., Collins Collins Muir + Stewart LLP

Rebecca Yee, Risk Manager, Housing Authority for the County of Los Angeles

Moderated By:

Wednesday, February 17, 2010 3:45pm - 5:00pm

C3 - Strategic Partnerships and Strategies for Successful Outcomes in Ergonomics

Educational Focus: Safety

Session Level: General Interest

By the end of this session participants will be able to...

- » Identify the six strategic partnerships essential to your Ergonomics Process success.
- » Learn how Participatory Ergonomics drives change in the organization and engages end-users in the ergonomics process.
- » Recognize the benefits of an approved Ergonomics Purchase Process and how establishing an ergonomics product loaner program assures the best product fit for end-users.
- » Set up a chair fitting and replacement program using objective measurements to plan an effective budget for upgrading this essential workplace furnishing.
- » Work more effectively with insurance adjusters and physicians to implement successful changes in the workplace to reduce the risk of injury to employees.
- » Determine how the strategic partnerships and strategies can save thousands of dollars over time by reducing workers' compensation costs and claims.

Session Description:

This session will provide the Risk Manager, Safety Officer, HR Manager and others responsible for ergonomics at their workplace with the strategic partnerships and essential strategies needed for a successful Ergonomics Process that results in reduced workers' compensation claims and costs. This includes identifying how to work with employees and management in a participatory manner that helps to drive change in the organization; partner with purchasing, facilities and vendors to identify cost conscious and quality ergonomic products and furniture for best fit and function; and how to effectively set up and manage an ergonomics product loaner program and chair fitting program for injury prevention and management. Strategies regarding how to use ergonomic analysis to reduce medical costs will be shared along with a formula to demonstrate how a return on investment can be measured and achieved.

Presented By:

Alison Heller-Ono, MSPT, CDA, CIE, CPE, Ergonomics Manager, County of Monterey

Moderated By:

Steve Mauck, County of Monterey - Central Coast/
South Bay PARMA Chapter Chair

Wednesday, February 17, 2010 3:45pm - 5:00pm



C4 - Presentation Power-Up! The Art of Giving a Perfect Presentation

Educational Focus: Leadership

Session Level: General Interest

Leadership Track Option

By the end of this session participants will learn...

- » How to become an intuitive trainer, how to 'read and pace' your group, skills to handle difficult attendees,
- » How to build rapport and communicate wisely--verbally and non-verbally.

Session Description:

Are your presentation skills old, tired and in need of a 'jump start'? Is training a headache to you? Does it show in your presentations? This session will energize you and teach you how to PUNCH UP your presentation and communication skills. You will learn how to become an intuitive trainer, how to 'read and pace' your group, skills to handle difficult attendees, and how to build rapport and communicate wisely--verbally and non-verbally. Let's face it...we are not all born with a 'silver tongue' but it IS a talent that can be developed. Come learn how!!

Presented By:

Kathy Espinoza, MBA, MS, CPE, CIE, Sr. Loss Control Consultant/Ergonomist, Keenan & Associates

Moderated By:

C5 - How to Evaluate Your Carrier's Financials

Educational Focus: Insurance

Session Level: Intermediate

By the end of this session participants will be able to...

Session Description:

Presented By:

Bob Penny, Senior Vice President, SIRPRO/Global Intermediaries

John Chino, Area Vice President, Arthur J. Gallagher Risk Management Services

Craig Bowlus

Dan Howell Alliant Insurance Services, Inc.

Moderated By:

Trisha Brittain

Wednesday, February 17, 2010 3:45pm - 5:00pm

C6 - Personnel Rules Audits: Are Your Policies and Procedures in Mint Condition?

Educational Focus: Risk Management
Session Level: Intermediate

By the end of this session participants will...

- » Be able to see the importance of personnel rules and policy audits
- » Learn approaches to personnel rules and employer-employee relations issues from a policy and legal standpoint. .

Session Description:

An annual review of your personnel policies and procedures will ensure clear and current rules that give your agency the flexibility it needs to effectively manage personnel. This workshop presents optimum approaches to personnel rules and employer-employee relations issues from a policy and legal standpoint. Related negotiating obligations will also be discussed.

Presented By:

Mark Meyerhoff, Partner, Liebert Cassidy Whitmore

Moderated By:

Jack Blyskal, Chief Claims Officer, CSAC-EIA

Thursday, February 18, 2010 8:30am - 9:45am

D1 - Mythbusters Investigates: Is Self-Insurance Worth It?

Educational Focus: Workers' Compensation
Session Level: Beginner

By the end of this session participants will be able to...

- » Identify the costs and benefits of self-insurance based on an analysis of historical data as well as a discussion of qualitative factors.

Session Description:

People cite many advantages of self-insurance, incentives for a safer workplace, lower costs, price stability, and greater control. But is it true? This session will approach this question from both quantitative and qualitative perspectives. We will review historical and recent insurance market and self-insurance experience over the past 20 years to see if self-insured costs have been lower and more stable. We will also discuss qualitative differences between insurance and self insurance that impact claims management, safety/loss control, and other programs. Initially folks will be encouraged to estimate what they think the impact of self-insurance has been. This will then be compared to actual results. Claims and other expense experience will be presented.

Presented By:

Mark Priven, Principal/Director, Risk Management Consulting, Bickmore Risk Services & Consulting

Janet Selby, Workers' Compensation Manager, Municipal Pooling Authority (MPA)

Moderated By:


Carolyn Richard, Workers' Compensation Administrator, City of Santa Ana/BICEP

 = Workers' Compensation

 = Liability

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 = Insurance

 = Risk Management

Thursday, February 18, 2010 8:30am - 9:45am

D2 - FEHA: Implementing Compliance Solutions

Educational Focus: Liability
Session Level: Advanced

By the end of this session participants will be able to...

- » Understand the requirements of Title 1 of the Americans with Disabilities Act (ADA) and the Fair Employment and Housing Act (FEHA)
- » Take away proven best practices to implement a compliant program at your organization.

Session Description:

The session will consist of a brief overview of FEHA and the ADA regulations with the majority of the session being spent discussing best practice process options to implement a compliant reasonable accommodation program that meets both legal requirements and organizational objectives. The goal is to provide participants with a template program that can be implemented, with little customization, that will work for both industrial, non-industrial and applicant requests for reasonable accommodation. Discussion will incorporate the important crossover issues such as workers' compensation claims, FMLA/CFRA leaves, 39 month re-employment leaves, disability retirement application obligations, etc. As time permits discussion will close with an overview of recent FEHA caselaw and questions and answers.

Presented By:

Rachel Shaw, Disability Compliance Consultant,
Monjaras & Wismeyer Group, Inc.

Moderated By:

David Jefferson, Alliance of Schools (ASCIP)

Thursday, February 18, 2010 8:30am - 9:45am

D3 - Public Entity Driver Authorization Training Program

Educational Focus: Safety
Session Level: Advanced

By the end of this session participants will be able to...

- » Review rationale for minimum employee and volunteer automobile liability limits and establish an effective mileage reimbursement program in coordination with your Accounting Department
- » Utilize and comply with the DMV Employer Pull Notice Program and read a Motor Vehicle Report.
- » Establish effective Underwriting Guidelines to qualify employees and volunteers for driver approval of agency/personal vehicles.
- » Discover employer compliance issues under the Fair Credit Reporting Act and other CA state laws.
- » Obtain takeaway examples including actual references to public sector Board policies/procedures; communications to announce the new program; a workable shared drive list of approved drivers and sample pre/post adverse action letters for employee notification.
- » Prepare your staff to answer questions raised by employees and other affected groups.

Session Description:

This session provides risk management professionals with a complete overview and practical methods to achieve an effective driver authorization program for employees, student workers, volunteers and others who operate public entity vehicles or their own personal vehicle on entity business for mileage reimbursement. Overall emphasis is on reducing exposures and claims in auto accidents. Review the Fair Credit Reporting Act (FCRA), CA Consumer Credit Reporting Agencies Act and CA Driver Privacy Protection Act including pre-adverse and post-adverse action letters. Actual references to policies/procedures approved by a public entity Board for ease of implementation and monitoring will be provided.

Presented By:

Joseph J. Mazza, ARM-P, Director, Risk Management
& ADA Coordinator, MiraCosta Community College
District

Moderated By:

Laura Seiler, Risk Pool Manager, SANDPIPA - San
Diego/Imperial Valley PARMA Chapter Chair

Thursday, February 18, 2010 8:30am - 9:45am



D4 - Who Me, a Leader? Leadership is Everyone's Business

Educational Focus: Leadership
Session Level: General Interest
Leadership Track Option
Novice Track Option

By the end of this session participants will be able to...

- » Develop a leadership growth plan based on the Five Key Areas of Leadership Excellence.

Session Description:

The abundance of challenges we face at work today is not the issue. It is how we respond to them that really matters. The most significant contribution leaders make is not simply to the bottom line. It is to the long-term development of people and their organization so they can adapt, change, prosper and grow. We need leaders who can inspire, equip and influence others at every level in their organization. This session explores leadership paradigms answering questions like: How does leading from power and position affect your influence? How does serving and caring for people impact your leadership results? Can you both serve and lead? In addition, participants will have the opportunity to develop a leadership growth plan based on the Five Key Areas of Leadership Excellence. This session will encourage, inspire, challenge and equip you in your development as a leader because in today's organizations leadership is everyone's business. Session will be interactive as well as, image driven through the use of video and active learning exercises. Outline will be submitted at a later date

Presented By:

Michael Coffey, Baron Center

Christi Krueger, Baron Center

Moderated By:

David Pinnecker, Director of Risk Management, Apple Valley Unified School District - PARMA Board of Directors

Thursday, February 18, 2010 8:30am - 9:45am

D5 - So How Much Equity is Enough to Run Your JPA?

Educational Focus: Insurance
Session Level: Intermediate

By the end of this session participants will be able to...

- » Understand and apply key financial measures based on their financial audits and actuarial reports to both calculate and evaluate how much equity is the minimum to make their JPA a financially prudent entity. This will allow them to make appropriate funding and strategic decisions.

Session Description:

This session will provide a basic and conceptual framework for commonly used financial ratios, and then proceed with a dynamic what-if analysis on the impact of these ratios on possible emergence of claims and funding decisions. The presenter will use a state-of-the art software to demonstrate a case study, so that multiple facets of the decision-making process can be synthesized with participant interaction. The contents will be communicated via PowerPoint, handouts and later on-line web-based copy of the presentation that others of interest can play with the dynamic features of the presentation.

Presented By:

Mutjaba Dadoo, ACAS, MAAA, FCA, Actuarial Practice Leader, Aon Global Risk Consulting

Moderated By:

Roger Carroll, Town of Loomis

NT = Novice Track Choice
LT = Leadership Track Choice

Thursday, February 18, 2010 8:30am - 9:45am

D6 - You Can't Fight City Hall! ... Or Can You? The Story Behind San Jose's New Risk Management Structure

Educational Focus: Risk Management

Session Level: Intermediate

By the end of this session participants will be able to...

- » See how public entity risk-related costs and accident rates can be tabulated, and a management structure put in place to measure progress toward defined goals.
- » Attendees will see how the City of San Jose completed a comprehensive review of its structure and resources devoted to managing risk. The review included a look at staffing levels, division of duties, reporting relationships, and performance measurements to identify ways to more effectively identify risk, prevent losses, handle claims, and otherwise control the cost of risk. The presentation will share the results of the City's response to the findings, the successes as well as the frustrations, to help other public entities better manage their risk.

Session Description:

John Dam, Risk Manager for the City of San Jose, will discuss the reasons for the initial assessment, how he and the City elected to respond to the recommendations, and the results he has achieved. Michael Kaddatz and Chuck Gray of Bickmore Risk Services & Consulting will discuss how they assisted the City in evaluating the original risk management structure, tabulated the costs associated with that structure, and developed models for an improved risk management structure and outcome in the future.

Presented By:

John Dam, Risk Manager, City of San Jose

Michael Kaddatz, Director, Administration & Consulting Services, Bickmore Risk Services & Consulting

Charles Gray, CSP, CPEA, Director, Risk Control Services, Bickmore Risk Services & Consulting

Moderated By:

Larry Moss, Risk & Safety Manager, East Bay Regional Park District

Thursday, February 18, 2010 10:15am - 11:45am

E1 - Sincerity of Effort Testing-Perception vs. Reality

Educational Focus: Workers' Compensation

Session Level: Advanced

By the end of this session participants will be able to...

- » Understand the current "state of the science" of sincerity of effort testing with the application to workers' compensation patients
- » How the application of Functional Capacity Evaluation with sincerity of effort testing can assist in determining worker functional abilities.

Session Description:

Those who are experienced in the workers' compensation world will admit that accurate measurement of the functional ability of an injured worker is rarely if ever used when determining critical issues such as temporary or permanent disability, disability ratings, early return-to-work and case management programs. The reason....the perception is that there is no credible way to accurately determine an injured worker's motivation and true effort when measuring their functional ability with tools such as Functional Capacity Evaluation (FCE). Within the public sector, a very large portion of the costs of work-related injuries is not just within the workers' compensation area, but in the long-term disability programs. Currently these programs are almost completely blind to the actual measurable level of function of an injured worker because of the lack of credibility in medical/functional evaluation of injury cases. The abuses and related costs to public agencies are astronomical. Our session provides valuable insight into the current science of sincerity of effort testing. Included will be an overview of the depravity of current practices, the basic and applied science behind sincerity of effort testing, and the application to more accurate, objective, and fair (and thus legally defensible) management of injured workers.

Presented By:

Thomas B. Traut, M.Ed., RKT, CWCE, President, Functional Ergonomics, Inc.

Moderated By:

Catherine W. Jones, Chief Administrative Officer, Self-Insured Schools of California - Central Valley PARMA Chapter Vice-Chair

Thursday, February 18, 2010 10:15am - 11:45am

E2 - Excited Delirium or What to Do With the Naked Guy Running Down The Street

Educational Focus: Liability
Session Level: Beginner

By the end of this session participants will be able to...

- » Improve their training, handling and reactions to the aftermath of critical incidents involving in custody deaths where electronic control devices and/or drugs are involved.

Session Description:

This seminar is comprised of three main topics: (1) pre-incident officer training (2) techniques and protocol to use during the investigation into a critical incident, and (3) how to handle the resulting risk management issues including damage claims, litigation, and the media attention given to such incidents. The seminar will be conducted as a speaking presentation, with the introduction of each teaching point, accompanied by anecdotal and other illustrative information explaining the point. Hand-outs and slideshow will accompany and enhance the seminar.

Presented By:

Mark Fields, Lieutenant, California Highway Patrol
Mike Massoni, Chief of Police, South San Francisco Police Department
Tricia Hynes, Meyers, Nave

Moderated By:

Kimberly Colwell, Principal, Meyers, Nave

Thursday, February 18, 2010 10:15am - 11:45am

E3 - Identifying Working Styles and Safe Habits

Educational Focus: Safety
Session Level: General Interest

By the end of this session participants will be able to...

- » Identify Working Styles and Safe Habits
- » Know thy self and thy employees - detect the communication styles, expectations, and intentions of others and learn to make appropriate adjustments.
- » Custom-build a strategic agenda for safety coaching and training that focuses equally on what to say and how to say it.
- » Identify the communication strengths and weaknesses of team members and colleagues, and enhance individual and organizational cooperation & camaraderie.

Session Description:

The foundation of personal and professional success lies in understanding yourself, understanding others, and realizing the impact of personal behavior on others. For nearly thirty years a well known styles profile has unlocked the door to productive communication and relationships. For the first time ever, see how to incorporate this incredibly awesome tool to create GREAT safety success!

Presented By:

Steve Thompson, ARM, President, Aspen Risk Management Group

Moderated By:

Thursday, February 18, 2010 10:15am - 11:45am



E4 - Time Challenged

Educational Focus: Leadership

Session Level: General Interest

Leadership Track Option

By the end of this session participants will be able to...

- » Identify reasons for improving time management
- » Manage personal energy
- » Overcome typical barriers
- » Manage for the unexpected
- » Develop a time management action plan

Session Description:

This session is based upon a half-day course developed by Mr. Lapidus on this topic in 2008. The foundational message comes from an excellent DVD entitled Time Challenged that will be shown at the beginning of the session. As the session evolves, the objectives are targeted and attendees participate in gaining new knowledge that they can take and use back in their real world. In preparing this session, Mr. Lapidus found himself changing his own time management techniques and has greatly improved upon how he gets his work accomplished. Of course, there is always more to do. The session includes the showing of the DVD, some lecture, the use of handouts, small group participation, feedback from attendees using a flip chart, and ongoing humorous interaction between Mr. Lapidus and the participants. Instead of lecturing for 75 to 90 minutes, Mr. Lapidus uses group interaction to obtain attendee participation and enhance individual knowledge and overall usefulness of the material.

Presented By:

Bob Lapidus, CSP, Safety Management Consultant,
LAPIDUS Safety Consulting

Moderated By:

Janet Hamilton, City of Lodi

Thursday, February 18, 2010 10:15am - 11:45am

E5 - Understanding the Exposure: SCHIP Mandatory Insurer Reporting

Educational Focus: Insurance

Session Level: Advanced

By the end of this session participants will be able to...

- » Understand what SCHIP MIR is all about
- » Understand the difference between MIR and MSP compliance
- » Understand the compliance requirements of the MSP
- » Understand the changes primary payers must make when settling claims to remain compliant under the MSP

Session Description:

In December of 2007, the Medicare, Medicaid and State Children's Health Insurance Program (SCHIP) Extension Act of 2007 was signed into law. Section 111 of SCHIP defines specific requirements for liability, no-fault auto and workers compensation carriers and self-insurers designed to ensure compliance with the Medicare Secondary Payer statute (MSP). Failure to comply with Section 111 carries stiff monetary penalties. By January 1, 2010, all liability, no-fault auto and workers' compensation carriers and self-insured plans (known as Responsible Reporting Entities or RRE), will be required to begin reporting significant amounts of claims data (known as Mandatory Insurance Reporting or MIR) to the Centers for Medicare & Medicaid Services (CMS). Under Section 111, any time a claim is filed, the RRE will need to determine whether the claimant/plaintiff is eligible for Medicare. When the RRE encounters a claimant/plaintiff who is so entitled, they must report the identity of such claimant/plaintiff and provide such other information as the Secretary may require. Reporting will be ongoing, on a quarterly basis, except for contested cases. Failure to report carries a \$1,000.00 per day, per claim penalty.

Presented By:

Kip Daniels, Director of Strategic Services, Gould & Lamb

Jack Blyskal, Chief Claims Officer, CSAC-EIA

Moderated By:

Jeff Rush, Senior Claims Administrator, CSAC-EIA -
Sacramento PARMA Chapter Treasurer

Thursday, February 18, 2010 10:15am - 11:45am



E6 - Managing Risks in Your Parks

Educational Focus: Risk Management

Session Level: Beginner

Novice Track Option

By the end of this session participants will be able to...

- » Manage issues involved in having group activities, special events, hazardous recreation activities and the unique contractor issues that occur with park related operations. The presenters will provide the building blocks to defending against the weakness in recreational immunities and contracts, plus define areas that are not consistent with other public entity contractual issues.

Session Description:

Content includes;

- Contract review
- Special event insurance
- Recreational immunities

Presented By:

Larry Moss, Risk & Safety Manager, East Bay Regional Park District

David Clovis, Risk Manager, California Joint Powers Risk Management Authority (CJPRMA)

Carol Victor, East Bay Regional Park District

Moderated By:

Thursday, February 18, 2010 2:30pm - 4:30pm



F1 - Workers' Compensation Bingo 2010 - 10th Anniversary

Educational Focus: Workers' Compensation

Session Level: Beginner

Novice Track Option

By the end of this session participants will be able to...

- » Leave with an understanding of the significant workers' compensation case law developments from the February 2009 PARMA conference to the February 2010 PARMA conference, participants will be provided with an organized handout of all the new case law, sorted by legal topic. The participants will also have valuable experience of how the legal cases decided by the courts are applied to various fact situations.

Session Description:

This will be the 10th Annual presentation of H&B Workers' Compensation Bingo at the annual PARMA Conference. Our program is created each year specially for PARMA, with all the legal cases updated from the previous year. This is an interactive program where everyone is provided a BINGO card, as BINGO numbers are called out, audience members mark their cards and play BINGO. Each BINGO number has a question associated with it, and audience members compete to provide correct answers. The individual with the correct answer is awarded points, and at the end of the program Compensation Bingo winners are declared. A handout is provided at the end of the program with all the cited cases provided, and organized by topic. Prizes are awarded for both Bingo winners, and for the highest point getters from the legal questions.

Presented By:

Keith Epstein, Partner, Hanna, Brophy, MacLean, McAleer & Jensen, LLP

Robert Heywood, Attorney, Law Offices of Robert Heywood

Moderated By:


Connie Edwards, Sedgwick CMS

 = Workers' Compensation

 = Liability

 = Safety

 = Leadership

 = Insurance

 = Risk Management

Thursday, February 18, 2010 2:30pm - 4:30pm

F2 - California Public Record Requests - What's Protected?

Educational Focus: Liability
Session Level: Advanced

By the end of this session participants will be able to...

- » Understand the basics of the CPRA, with specific knowledge of the exemptions that serve to protect documents from needing to be produced. The session will include actual scenarios with outcomes and strategies discussed.

Session Description:

This session will include a discussion of the CPRA, requests that fall under the act, time lines and methods of responses to requests, exemptions and objections, and best practices for document production.

Presented By:

Catherine W. Jones, Chief Administrative Officer, Self-Insured Schools of California

Anthony Demaria, Attorney, McCormick, Barstow, Sheppard, Wayte & Carruth, LLP

Moderated By:

Jeff Cardell, City of Clovis

Thursday, February 18, 2010 2:30pm - 4:30pm

F3 - Do You Still Need a Safety Officer?

Educational Focus: Safety
Session Level: Advanced

By the end of this session participants will be able to...

- » Reorganize a safety program or department to focus on all exposures.
- » Identify loss trends in ten seconds or less.
- » Get administrative officers, departments heads and mid-level managers involved and excited about risk management data.
- » Integrate fleet mileage data with risk data to identify key areas of loss and the drivers who are causing them.
- » Identify drivers with MVR issues automatically.
- » Start a virtual classroom in 30 seconds or less.
- » Use technologies to enable departments to identify their own exposures.
- » Establish best management practices for all exposures.

Session Description:

The first half will focus on changing the role of the Safety Officer from an OSHA compliance officer to a Loss Prevention and Risk Officer and is intended for seasoned risk or safety professionals only. Additionally, we will show participants how to use today's technology to eliminate unnecessary reports and spreadsheets and specifically identify loss exposures quickly. Once the time consuming fodder is eliminated the Risk Manager and/or Risk Officer has time to focus on loss prevention, risk financing and transferring techniques. The second half of the session will focus on how any agency can deploy technology to integrate all levels of management, all areas of loss and technology platforms into one cohesive RMIS. Once all levels are integrated, the session will focus on how to use the data to lower exposures by getting buy in from departments. Additionally, we will illustrate an achievement program that offers rewards for departments that implement preventative programs that are identified in the data and risk assessments.

Presented By:

Steve Robles, CSP, ARM-P, Assistant Director, County of San Bernardino

Leanna Williams, CSP, Risk Control Officer, County of San Bernardino

Moderated By:

Laurie Milhiser, Director of Risk Management, San Bernardino County - Southern California PARMA Chapter Treasurer

Thursday, February 18, 2010 2:30pm - 4:30pm



F4 - Working Together - Public Entities/Non-Profits and Others

Educational Focus: Leadership
Session Level: General Interest
Leadership Track Option

By the end of this session participants will be able to...

- » Identify common collaborations between Public Entities and Nonprofits.
- » Identify risks involved in Public Entity and Nonprofit collaborations.
- » Use a "Risk Identification, Analysis and Mitigation" tool set to document reduction of risk.
- » Identify key elements of agreements between Public Entities and Nonprofits to provide services within communities.

Session Description:

Both in good and bad financial times, Public Entities may look to Nonprofit organizations for assistance in providing or assisting in providing community services. Many Nonprofits have considerable experience in providing services through utilizing limited paid staff as well as volunteers and student interns. Public entities need to ensure that the risks involved with "contracting" for such services are identified and managed to prevent losses to the Public entity and to the Nonprofit acting for the community. Presentation will focus on common collaboration of Public Entities and Nonprofits and the risks they involve to the community as well as the organizations and staff. A "Tool Set" to assist risk managers in identification, analysis, mitigation planning and documentation will be introduced and demonstrated. Key elements of agreements between Public Entities and Nonprofits will be presented including a discussion regarding appropriate indemnification and insurance requirements. Power Point/Keynote presentation, handouts, demonstration and Q&A will be utilized to present the materials and address questions of the attendees.

Presented By:

Joseph C. Risser, CPCU, ARM-P, Risk Management Design

Dan Howell, Alliant Insurance Services, Inc.

Moderated By:

Sam Mann, Risk Manager, City of Clovis - Central Valley PARMA Chapter Chair

Thursday, February 18, 2010 2:30pm - 4:30pm

F5 - Construction Contracts - Presented By: Robert Marshburn

Educational Focus: Insurance
Session Level: Intermediate

By the end of this session participants will be able to...

Session Description:

Presented By:

Robert J. Marshburn, Risk Management Consultant and Educator, R J Marshburn & Associates

Moderated By:

Jim Thyden, Insurance Programs Manager, California Joint Powers Insurance Authority - PARMA Board of Directors

Thursday, February 18, 2010 2:30pm - 4:30pm

F6 - CSI: Civil Scene Investigation: Sacramento

Educational Focus: Risk Management

Session Level: Advanced

By the end of this session participants will learn...

- » Evidence Preservation Rules - chains of evidence - spoliation of evidence
- » Electronic Evidence preservation procedures and recent Federal and State rule changes
- » What kind of evidence should be preserved, including the stuff the police may miss.
- » Thinking outside the box to include evidence of noise, mold, smells, vibrations, earth movement.
- » Using computer generated models that allow important equipment to be returned to service.
- » New imaging techniques that allow a more accurate picture of the loss location and physical scene.
- » Recognize deceptive photo techniques
- » Use of free public information sources to gather important information.
- » Keeping the City and Risk Management Staff out of trouble by establishing a program that insures the evidence is preserved.

Session Description:

This is an advanced class in preservation of evidence. We will teach claims people to think like a trial attorney so they can see what is ahead. Not just the everyday type of evidence that we are accustomed to collecting but evidence preservation for those large exposure cases that will break the bank. Topics will include Evidence Preservation of Electronic Evidence and the new laws that apply, Recognizing transient opportunities and making sure that evidence is preserved that will make your case years later. Claims staff should think ahead to include early use of experts at the time the loss is in the first notice stage.

Presented By:

Craig Schweikhard, Branch Manager, York - Bragg - SCRMA

Bruce Alan Finck, Attorney, Benton, Orr, Duval & Buckingham

Neal Meyers, Attorney, Daley & Heft, LLP

Moderated By:

Russ Olsen, Risk Program Coordinator, Ventura County Schools Self-Funding Authority - Gold Coast PARMA Chapter Vice-Chair

Friday, February 19, 2010 9:00am - 10:30am

G1 - Solutions Not Administration - Improving Your Return on Managed Care Investment

Educational Focus: Workers' Compensation

Session Level: Intermediate

By the end of this session participants will be able to...

- » Determine if their existing vendors are providing the appropriate level of case management and utilization review
- » Determine if vendor's reported ROI is truly based on hard savings and not based on inflated cost savings.

Session Contents:

Effective RTW program, early detection of high dollar claims, the value of triage (early intervention), utilization review, adjuster vs. nurse/physician and what medical savings truly mean.

Presented By:

Priscilla Morse, City and County of San Francisco

Angie Robinson, Sacramento Municipal Utility District (SMUD)

Alex Rossi, County of Los Angeles, Chief Executive Office, Risk Management Branch

Moderated By:

Agnes Hoeberling, Intercare Insurance

G3 - Cracker Barrel - Schools

Educational Focus: Schools

Session Level: General Interest

Moderated By:

David Pinnecker, Director of Risk Management, Apple Valley Unified School District - PARMA Board of Directors

Diana Olson, General Liability Manager, University of California, San Diego - San Diego/Imperial Valley PARMA Chapter Treasurer

Diana Stead

Friday, February 19, 2010 9:00am - 10:30am



G2 - 30 Key Questions -- An Employment Law Update

Educational Focus: Liability
Session Level: Intermediate

By the end of this session participants will be able to...

- » Understand how the employment law landscape has changed over the past year including a review of the past year's court decisions and legislation impacting this rapidly changing area of law
- » Use recent case decisions to maximize your employment litigation strategy
- » Know if and how HR policies and procedures should be changed

Session Description:

This presentation will provide the 2009-2010 update on key cases and legislation impacting California employers presented by focusing on 30 key questions that identify and provide solutions to emerging risks in employment practices liability. This session will be presented in a fun and interactive format where session attendees get to win prizes, interact with the speakers, and get answers to their employment law questions! This session will be presented by a panel of employment lawyers and a discussion will be led by the Deputy HR Director (and employment attorney as well!) for the County of Riverside.

Presented By:

Dennis Huie, Esq., Employment Attorney, Kaufman Dolowich & Voluck LLP

Lucy Williams, Attorney at Law, County of Riverside

Edward Zappia, Attorney, The Zappia Law Firm

Moderated By:

Steve Wilmes, Risk Management Specialist, Alliance of Schools (ASCIP)

G5 - Cracker Barrel - Novice Track

Educational Focus: Novice Track Follow Up
Session Level: Beginner
Novice Track Option

Moderated By:

Bryant Newcomb, Risk & Safety Administrator, Placer County Water Agency - PARMA President

David Clovis, Risk Manager, California Joint Powers Risk Management Authority - Past PARMA President

Friday, February 19, 2010 9:00am - 10:30am



G4 - When Tragedy Hits Home

Educational Focus: Leadership
Session Level: General Interest
Leadership Track Option

By the end of this session participants will be able to...

- » Utilize resources at hand to deal with unexpected tragedy
- » Mitigate risk for death and severe injury claims
- » How to use Risk Management department to it's fullest during times of tragedy with little additional cost/staff time

Session Description:

In December 2009, Shasta County experienced a tragic accident that resulted in the death of one employee and serious injury to another. Two Account Clerks from the Sheriff's Office were struck by a vehicle in a crosswalk while walking on their paid break. This was witnessed by several other County employees. This tragedy required immediate response on many levels, of which we were not prepared (while public safety deaths are tragic, the employees and department prepare for such incidents with practice and policy). The Risk Management department was able to pull resources and have immediate response to many needs of all involved parties. We would like to share with the group how we managed this tragedy and were able to mitigate the two injury claims, provide immediate counseling for those who needed it avoiding other claims of stress, and even offered our Holiday Open House as an avenue for employees to come together to remember the one we lost as well as a central location for donations to assist the families with travel expenses. This truly was a time when the County family was tested in a way we never imagined, but also showed departments who didn't realize what Risk Management was all about and what we can do in times of tragedy. We will use a power point presentation, and allow for interactive conversations to address situations others might have experienced. We will also provide a sample situation to evaluate and have work groups to determine how to address them.

Presented By:

Michelle Schafer, Director of Support Services, Shasta County

Elizabeth Reeder, Workers' Compensation Analyst, Shasta County

Deanna Jacona, Workers' Compensation Assistant, Shasta County

Moderated By:

Friday, February 19, 2010 9:00am - 10:30am

G6 - Work Zone Safety-What You Should Know to Reduce Entity Liability

Educational Focus: Risk Management

Session Level: Intermediate

By the end of this session participants will be able to...

- » Identify deficiencies in their Risk Management program
- » Develop feasible corrective actions to prevent property loss, injury and civil litigation.

Session Description:

This will be a panel discussion by members of the City of Sacramento representing the accessibility compliance arena, right-of-way and traffic control management and safety/risk management. Sample policies from the City of Sacramento will be provided to support the discussion of implementing pedestrian Controls and the CaMUTCD. A cost/benefit analysis of a proactive approach will support addressing these concerns.

Presented By:

Rocky Burks, Physical Access Manager, City of Sacramento

Erick Talavera, Department of Transportation, City of Sacramento

Terri Davies, EH&S Specialist, City of Sacramento

Moderated By: