Cal/OSHA: Surviving an Inspection Preparation Note: Tact/Diplomacy/Kindness/Respect can re-negotiate the playing field from anxiety to mutual respect.

IT'S ALL ABOUT DUE PROCESS.

Play the game better by knowing the rules.

- 1. Know the rules of engagement Inspection Process Ref: Cal/OSHA P&P C1A through C1B3 particularly. https://www.dir.ca.gov/samples/search/querypnp.htm
 - 2. Hazard Analysis OSHA Technical Manual

https://www.osha.gov/dts/osta/otm/otm_extended_toc.html

3 Cal. Labor Code 6314 - https://codes.findlaw.com/ca/labor-code/lab-sect-6314.html

Remember: It is your house and your rules...they are visitors and you establish conditions of entry. **OPTIONS TO CONSIDER**

WHERE POSSIBLE - ALWAYS MAINTAIN PERIMETER PRIVACY FENCING AND CONTROL ENTRY TO A SINGLE POINT.

If a Cal/OSHA inspector showed up at your site, would you know what to do?

- 1. Establish a one clear and known contact person and delay contact for about 1/2hr
- 2. Call the number of the Compliance Officer and verify the following:
 - A. How long with the Division
 - B. Are they Safety or Health (Industrial Hygienist)
- 3. Have a digital voice recorder in plain sight with the statement "It is corporate policy to record all regulatory agencies".
- 4. Listen to the opening conference carefully They are obligated to provide clear and concise info on rights and responsibilities; nature, purpose and scope of inspection.

(FYI - You can exclude Unions from participating in the opening conference) (Download your copy of a "Users Guide to Cal/OSHA

https://www.dir.ca.gov/dosh/dosh_publications/osha_userguide.pdf

Keep a copy of the Cal/OSHA 1A Cover sheet for contemporaneous recordkeeping https://www.dir.ca.gov/DOSHPol/CalOSHA 1A-Open_Closing_Sheet.pdf

- 5. Ask what "General" areas of interest, and if it involves special PPE; THEY MUST HAVE THEIR OWN DO NOT LEND YOURS. IF the area needs resp. Protect. ASK if they are certified to wear respirator and ask for proof. If the area is ASBESTOS/LEAD/HazWopper demand they show and you copy their 40hr. Cards. THESE ARE LEGITIMATE EXCLUSION POINTS REMEMBER THEY HAVE TO FOLLOW THEIR OWN RULES. THOSE SAME RULES 1529, 5208, 5144, ETC. TELL YOU THAT YOU HAVE TO EXCLUDE THEM IF THEY DON'T MEET MINIMUM TRAINING.
- 6. Consider creating a 1 2hr. Site Safety Orientation training (similar to what your new hires would have to go through?) REMEMBER, YOUR HOUSE _ YOUR RULES. Simply state, that it is corporate policy that all visitors must go through basic safety orientation.
- 7. Remind them that any photographs taken 1) must be done in RAW mode (not editable)
- 8. Ask them if they intend on taking any samples either direct reading or bulk invoke your right to **concurrent sampling.** (good means of official time out if you do not have the technical expertise/equipment at the time)

- 9. Other than the LOG 300 series documents there is **NO** legal mechanism forcing the employer to a) forfeit any copies of corporate documents and b) employer can insist that documents be reviewed on site.
- 10. Authorization to enter has to be formally requested similar to "have I explained the nature, purpose and scope of inspection to your satisfaction?...Do you understand your rights and responsibilities?...and finally, do I have your permission to continue this inspection.

Finally: Throughout the opening conference, engage in a technical Q&A with the compliance officer. If they don't give you a warm and fuzzy feeling (Competency) THERE ARE NO LAWS THAT PREVENT YOU FROM CALLING THE DISTRICT MANAGER AND ASK TO SEND A MORE "SEASONED" OR "QUALIFIED" INDIVIDUAL IN YOUR BUSINESS PROCESS AND EQUIPMENT.

REASON THIS IS IMPORTANT – AB 2774 has made CSHO's "Expert Witnesses...as long as their Division mandated training is current"...This you can ask about...and here is what they are supposed to have completed.

Cal/OSHA P&P C-12 https://www.dir.ca.gov/DOSHPol/P&PC-12.pdf

Inspection suggestion:

- 1. Your team should consist of 3(the lead [the one with the greatest technical and people skills], ReCon: the runner that based on the tour direction, clears any OBVIOUS hazards before the inspection party arrives, the RECORDER photographer photograph from perspective in 360 degrees.
- 2. Never volunteer answers/answer only direct questions listen for open ended or leading questions.
- 3. There is currently NO Labor Code Section that mandates a private interview with ANY employee. Labor Code Section 6314 contains language that makes the interview process with ANY employee contingent on the EMPLOYEE. YOU CAN BE PRESENT FOR THE INTERVIEW.
- 4. NO management rep., be they a lead/shift super/or manager can be MADE TO TALK. They also have the right to have an attorney present. (applicable legal theory managers have what is known as imputed knowledge and when they talk it's a "statement against interest". LOOSE LIPS SINK SHIPS.
- 5. If any "evidence" is taken for "analysis" a) have them sign your "custody release" form clearly describing the mfg/mdl/ss., and condition of the equipment. b) ask if the evidence is held in a secured "property room" (preserves the integrity of the evidence FYI most District Offices do not currently have such a room and c) ask what type of analysis is going to be conducted, when, where and by whom. Insist that you be there with your own subject matter expert to conduct simultaneous testing.
- 6. If during the inspection the CSHO suggest a memory lapse as to the exact requirements of a Code, i.e., "I'll have to double check the code"...Take out your laptop/tablet and ask which code they are thinking of and both of you look at the language. Remember once they leave your site....you've lost influencing ability. GOOD LUCK the best defense is a strong offense FORESIGHT & PREPARATION

Cal/OSHA: Top Citations and Why They Stick – A Primer

2018 Most commonly issued Citations will be out by early spring if not sooner, but – See citation history since 2004. See historical charts

Prevention is worth a pound of cure – trite but true.

AKA – DICK'S RULES OF THREE

EMPLOYER DUE DILLIGENCE

All OSHA PROGRAMS - REQUIRE EMPLOYERS PERFORM THE FOLLOWING:

- 1. **HAZARD IDENTIFICATION** here the focus should be on "potential" and "foreseeable" meaning proximity as well as based on the historical records.
- 2. EVALUATION HOW are the hazards quantified relative to severity/extent and likelihood
- **3. CONTROL** requires a regimented sequence of engineering control and where not immediately attainable, administrative controls and if these two do not fully control the hazard, the employer is allowed in the interim to deploy PPE.

THE APPLICATION OF THE DUE DILLIGENCE CLAUSE DEMAND THAT THIS DUTY STATEMENT INCLUDE A *TIMELY RESPONSE TO ANY FINDING*....WHO AND HOW IS THAT TERM DEFINED?

Understanding Codes – Devil is in the DETAILS

- 1. 3 Basic Types of Code and the "tells" that define them
 - A. **Proscriptive** simple, direct, leave NO choice "must, shall, will"
 - B. **Hybrids** Most dangerously misread. Starts out with AFFIRMATIVE statement, then default to situational analysis with options
 - C. **Performance** typically require a written document, establishes "if", "then" scenarios. Highly situational. Contains words such as "may, should, could, consider". Think IIPP, HazCom, Confined Space, LOTO etc.
 - D. **ALL codes** are applicable and enforceable ONLY if and WHEN the activity/machine/process is active AND an employee is exposed TO ITS DANGERS. The premise is all about WHAT IS A HAZARD, when and for how long.
 - E. WILD CARDS CONSENSUS STANDARDS NFPA, ACGIH, ANSI, CDC, ETC.
- 2. **CITATIONS** with exception of "posting/record keeping" citations, most citation require that **3 elements** be provable, meaning there is EVIDENCE.
 - 1) There is a RECOGNIZED HAZARD
 - 2) There is a ZONE OF DANGER and most importantly,
 - 3) There is an EMPLOYEE EXPOSED IN THAT ZONE OF DANGER
 - **4)** WITH EXCEPTION OF THE LOG 300 RULE CHANGE ALLOWING FOR A 5 YEAR EXPOSURE POTENTIAL...**DIVISION HAS A 6 MONTH STATUTE OF LIMITATIONS.**

3. TYPES OF EVIDENCE

- HARD EVIDENCE Percipient witness (csho)/PHOTO/SAMPLE/DIRECT READING/EMPLOYEE SYMPTOMS
- 2. PERISHIBLE EVIDENCE Any testimony (interview process)/

CODES OF SIGNIFICANCE – Meaning they are provable with little or no evidence

- 1. T8CCR3328 Machinery and Equipment https://www.dir.ca.gov/title8/3328.html
- 2. T8CCR5097 Hearing Conservation https://www.dir.ca.gov/title8/5097.html
- 3. T8CCR3380 PPE https://www.dir.ca.gov/title8/3380.html
- 4. T8CCR5155 Airborne Contaminants https://www.dir.ca.gov/title8/5155.html
- 5. T8CCR5141 Engineering Control https://www.dir.ca.gov/title8/5141.html
- 6. T8CCR5162 Eye Wash/Shower https://www.dir.ca.gov/title8/5162.html

COMMONLY CITED CODES THAT REQUIRE A WRITTEN PROGRAM/PROCEDURE

- 1. Injury & Illness Prevention Program (T8 3203)
- 2. Carcinogen Registration (T8 5203)
- 3. BBP/TB (T8 5193 & 5199)
- 4. Hearing Conservation (T8 5095-5099)
- 5. Confined Space (T8 5156-5158)
- 6. Heat Illness (T8 3395 and/or 3203)
- 7. Hazcom (T8 5194) 8. PPE (T8 3380-3387)
- 9. Respiratory Protection (T8 5144)
- 10. Chemical Hygiene (T8 5191)
- 11. Lead (T8 1532.1 & 5198)
- 12. Asbestos (T8 1529 & 5208)
- 13. Ventilation & IAQ (T8 5142-5143, 5154.1 & 5154.2)
- 14. Ergo (T8 5110)
- 15. Hoist & Crane (T84965-5035) & Sling (T8 5040-5049)
- 16. Forklifts / Site Vehicles (T8 3650-3668)
- 17. Hot Work Permit & Welding & Cutting (T8 4794-4848 & 5105)
- 18. Fire Protection (T8 6184)
- 19. Lockout/Tagout (T8 3314)
- 20. Electrical (T8 2300-2589.2 & 2700-2989.1)
- 21. Machine Guarding (T8 4189-4647)
- 22. Fall Protection (T8 1670)
- 23. Boilers Compressed Air Tanks (T8 454-560), Elevator Inspection Documents and Valid Permits (T8 300-3146)
- 24. Radiation (ionizing and non-ionizing) (T8 5075-5085)
- 25. Process Safety Management (T8 5189)

A WORD ABOUT THE APPEALS PROCESS – UNDERSTAND AND INITIATE "OFFICIAL TIME OUTS"

- 1. **Caution** CSHO trained to "SELL" the Informal Conference IT IS NOT PART OF THE APPEALS PROCESS, AND IS <u>SELDOM SCHEDULED PRIOR</u> TO THE FORMAL APPEALS SUSPENSE DATE.
- 2. ALWAYS FILE YOUR APPEALS IMMEDIATELY
- 3. ALWAYS REQUEST COPY OF THE ENTIRE CASE FILE

VENUE FLOW – APPEAL FILED > 1ST. TELECONFERENCE > JUDGE ASKS WAS INF CONF DONE? – IF NOT WILL INSTRUCT TO SCHEDULE > STATUS CONFERENCE > THEN APPEAL SCHEDULED.